

WoodEvo Castellated Cladding system–

Design & Installation Guide

Contents

1.	WoodEvo Castellated Cladding system	4
2.	Features and Benefits	5
3.	National Construction Code (NCC), Building Code of Australia (BCA).....	7
3.1.	Structural Performance, H1P1 & B1P1	8
3.2.	Weatherproofing Performance, H2P2 & F3P1.....	8
3.3.	Bushfire Performance, G5D3 & H7D4(2)(a)	10
3.4.	Thermal Performance, (J4D6, H6D2(1)(b)(i), 13.2.5)	10
4.	WoodEvo Castellated Cladding - Component and Materials... 11	
4.1.	WoodEvo Components	11
4.1.1.	Castellated Cladding	11
4.1.2.	U-Channel.....	11
4.1.3.	Internal/External Corner Trim	12
4.1.4.	Butt Joint Trim.....	12
4.2.	Other Materials	13
4.2.1.	Wall Wrap.....	13
4.2.2.	Wall Wrap Compatible Tape.....	13
4.2.3.	Adhesive/Sealant	13
4.2.4.	Battens	13
4.2.5.	Screws.....	13
5.	Installation Requirements.....	15
5.1.	Safety Instructions	15
5.2.	Storage and Protection	15
5.3.	Tools	16
5.4.	General Installation Requirements	16
5.5.	Castellated Cladding Installation	17
5.5.1.	Pre-Drilling	18
5.5.2.	Expansion and Contraction Gaps	18
5.5.3.	Straight Wall Installation	19
5.5.4.	Internal Corner Installation.....	20
5.5.5.	External Corner Installation	21
6.	Typical Construction Details	22
6.1.	Concrete Slab Edge	22
6.2.	External Corner	23
6.3.	Internal Corner.....	24
6.4.	Window Head	25
6.5.	Window Jamb	26
6.6.	Window Sill	27

6.7.	Eave Soffit	28
6.8.	Junction to Masonry Wall.....	29
6.9.	Vertical Expansion Joint	30
6.10.	Horizontal Expansion Joint	31
6.11.	Metal Capping Parapet Wall	32
6.12.	Saddle Flashing Detail.....	33
6.13.	Meter Box Penetration.....	34
6.14.	Service Penetration	35
6.15.	Downpipe Fixing	36
6.16.	Garage / Bulkhead / Overhang / Drip	37
6.17.	Wall to Balcony	38
6.18.	Wall Over Roof	39
6.19.	.Wall Over Masonry Wall	40
7.	Care and Maintenance.....	41
7.1.	Cleaning your Cladding	41
7.2.	Using a Pressure Washer	41
7.3.	Maintenance Tips	41
8.	Warranty	42
8.1.	Consumer guarantees	42
8.2.	Warranty against defects	42
8.3.	Warranty period	43
8.4.	What this warranty does not cover:	43
8.5.	Who is covered by this warranty?.....	44
9.	Disclaimer.....	45
10.	Contact Us	46

1. WoodEvo Castellated Cladding system

Congratulations on choosing WoodEvo Castellated Cladding!

Rest assured our cladding has been carefully engineered to provide years of maintenance-free enjoyment. Please follow this installation guide carefully to ensure that your cladding is correctly and safely installed.

WoodEvo Castellated Cladding system is suitable for use on external walls of buildings to satisfy weatherproofing, wind strength and thermal performance requirements.

WoodEvo Castellated Cladding is installed vertically as a cavity battened solution onto horizontal steel top-hat battens.

WoodEvo Castellated Cladding system is a lightweight, quick to install solution that does not require regular oiling, sealing or painting to keep it looking great. It is an excellent alternative to timber cladding that will hold its colour without maintenance.

Quick and Easy installation is accomplished by 4 proprietary system components; WoodEvo Castellated Cladding, Internal/External Corner Trim, U-Channel and Butt Join Trim.

This D&I Guide describes the system performance, installation, and typical construction detailing requirements as an NCC 2022 compliant external wall cladding solution that achieves mandatory weatherproofing and wind strength compliance.

Product selection and incorporation into a building design must be made by a person who understands the; technical requirements of the application; properties of the system; and relevant technical information related to the product use. E.g.

- Identification of project specific needs & relevant performance requirements.
- Design wind pressures & weatherproofing requirements.
- Expansion joint locations.
- Other NCC, local & state government requirements.

WoodEvo are available to assist practitioners with templates for a PerformanceBased Design Brief (PBDB) for the WoodEvo Castellated Cladding system.

2. Features and Benefits

No painting or sealing

No painting or sealing is required for WoodEvo Castellated Cladding keep looking great year after year.

Low Maintenance:

Requires minimal upkeep; a simple washdown with soap and water is sufficient to keep it looking great.

Authentic Wood Look:

Realistic timber grain aesthetics with a seamless, screw-free appearance due to concealed fixing systems.

Fully NCC Compliant

100% compliant cladding system against the 2022 version of the National Construction Code.

Durable & Resilient:

Resistant to moisture, rot, insects, fading, staining, and scratching.

Eco-Friendly:

Manufactured using recycled materials, supporting sustainable building practices.

Cost-Effective:

Saves money on ongoing maintenance costs for staining, sealing, and repairs.

Long-Term Value:

For complete peace of mind, the WoodEvo Castellated Cladding system is backed by our warranty for up to 25 years.

Colour & Grain Patterns

WoodEvo Castellated Cladding is carefully designed to emulate the finish of real timber, which means slight variations in colour and grain pattern are deliberately added to enhance the natural appearance of the product. This effect is purely aesthetic and does not impact functionality or durability.

Heat and Fire Considerations

While our cladding products are engineered to be cooler to the touch when compared to other cladding materials, they will still absorb ambient heat on hot days. It is normal for them to feel warm to touch (especially darker cladding colours).

WoodEvo products could potentially be damaged by contact with strong heat sources such as, but not limited to, fire, or the reflection of sunlight from energyefficient window products. Please ensure you consider such risks when planning the location and configuration of your cladding.

3. National Construction Code (NCC), Building Code of Australia (BCA)

The National Construction Code (NCC) provides the technical provisions for the design and construction of buildings.

The Building Code of Australia (BCA) is Volumes One & Two of the NCC. NCC Volume One covers the design and construction of multi-residential & commercial buildings.

NCC Volume Two covers the design and construction of houses.

The NCC is a performance-based code. Pathways for demonstrating compliance with relevant Performance Requirements include a;

Deemed-to-Satisfy Solution, or a

Performance Solution.

A Deemed-to-Satisfy solution is only available to those external wall cladding systems listed in the deemed-to-satisfy provisions of; ABCB Housing Provisions Part 7.5; and NCC Volume One, F3D5.

All other external wall cladding systems must demonstrate compliance as a Performance Solution.

Relevant Performance Requirements for external walls of buildings are project specific and include, e.g. structure, fire, weatherproofing, dampness, bushfire, condensation and energy efficiency.

Details of compliance of the WoodEvo Cladding System for structure, weatherproofing and energy efficiency are outlined in this D&I Guide.

WoodEvo Castellated Cladding system has been tested, appraised, and certified to the following performance requirements and deemed-to-satisfy provisions of NCC 2022, Volumes One and Two, Building Code of Australia, for Building Classes 1-10.

Structure: (H1P1, B1P1 Structural stability and resistance to actions) Tested and appraised for serviceability and strength under wind actions up to and including AS 4055 Wind Class N4.

Weatherproofing: (H2P2, F3P1 Weatherproofing) Tested and appraised for resistance to the penetration of water.

G5D3 & H7D4(2)(a) Bushfire Attack Level Tested and appraised to BAL-29.

Energy Efficiency: (Vol. One J4D6, Vol. Two H6D2(1)(b)(i), Housing Provisions 13.2.5 External Walls).

Verified Total R-values to satisfy J4D6 & H6D2(1)(b)(i) external wall insulation requirements, or as input to achieve a NatHERS star rating.

3.1. Structural Performance, H1P1 & B1P1

WoodEvo Castellated Cladding System has been designed and tested for application with AS/NZS 1170.2 Design Ultimate Limit State Wind Pressures up to 3.01kPa, and Serviceability Limit State Wind Pressures between +0.82 to -1.23kPa. This includes in AS 4055 Wind Classifications N1 to N4 (excluding AS 4055 Wind Classifications N5, N6, C1, C2, C3 and C4)

The design wind loads for any particular building are site specific and must be determined by the design professional responsible for the project.

AS 4055 - Wind Loads for Housing provides Wind Classifications for houses that;

- have a maximum distance of 6.0m from ground level to the underside of eaves; and,
- have a maximum distance from ground level to the highest point of the roof (not including chimneys) of 8.5m; and,
- have a maximum width (including roofed verandas, but excluding eaves) of 16.0m, and the maximum length shall not exceed five times the width; and,

not have a roof pitch greater than 35 degrees.

Houses that do not meet these requirements shall be designed to resist wind pressures determined in accordance with AS/NZS 1170.2.

3.2. Weatherproofing Performance, H2P2 & F3P1

WoodEvo Cladding System achieves NCC performance requirements for weatherproofing confirmed based on testing in accordance with NCC Verification Methods H2V1 & F3V1, and engineering certification.

The weatherproofing performance has been verified for;

- Serviceability Limit State (SLS) AS/NZS 1170.2 design pressures of +0.82 kPa to -1.23 kPa, including up to AS 4055 Wind Classification N4, and

- Windows that comply with AS 2047 - Windows and external glazed doors in buildings; and

- NCC Risk Score of 20 or less, (see NCC 2022, Volume Two, Table H2V1a & Volume One Table F3V1a-Risk factors and scores below).

Risk factor	Category	Risk severity	Score
Wind region	Region A0-5 (AS/NZS 1170.2)	Low to medium	0
	Region B1-2 (AS/NZS 1170.2)		
	Region C (AS/NZS 1170.2)	High	1
	Region D (AS/NZS 1170.2)	Very high	2
Number of storeys	One storey	Low	0
	Two storeys in part	Medium	1
	Two storeys	High	2
	More than two storeys	Very high	4
Roof/wall junctions	Roof-to-wall junctions fully protected	Low	0
	Roof-to-wall junctions partially exposed	Medium	1
	Roof-to-wall junctions fully exposed	High	3
	Roof elements finishing within the boundaries formed by the external walls	Very high	5
Eaves width	Greater than 600 mm for single storey	Low	0
	451-600 mm for single storey; or	Medium	1
	Greater than 600 mm for two storey		
	101-450 mm for single storey; or	High	2
	451-600 mm for two storey; or		
	Greater than 600 mm for above two storey		
	0-100 mm for single storey; or	Very high	5
	0-450 mm for two storey; or		
Less than 600 mm for above two storey			
Envelope complexity	Simple shape with single cladding type	Low	0
	Complex shape with no more than two cladding types	Medium	1
	Complex shape with more than two cladding types	High	3
	As for high risk but with fully exposed roof-to-wall junctions	Very high	6
Decks,	None	Low	0
	Timber slat deck or porch at ground level		
	Fully covered in plan view by roof	Medium	2

Risk factor	Category	Risk severity	Score
Decks, porches and balconies	Timber slat deck attached at first or second floor level	Medium	2
	Balcony exposed in plan view at first floor level	High	4
	Balcony cantilevered at first floor level		
	Balcony exposed in plan view at second floor level or above	Very high	6
	Balcony cantilevered at second floor level or above		

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3.3. Bushfire Performance, G5D3 & H7D4(2)(a)

WoodEvo Castellated Cladding has been tested and assessed by a NATA accredited laboratory and found to comply with AS 3959 Appendix F2 "Bushfire Resistant Timber" as required with Clause 7.4.1(c)(iii) for BAL-29.

For bushfire applications WoodEvo Castellated Cladding shall be fixed externally to a timber-framed or steel-framed wall that is sarked on the outside of the frame. All joints in the cladding shall be covered, sealed, overlapped, backed or butt-jointed as shown in the Typical Construction Details.

Except for weepholes to the sills of windows and doors, all gaps, vents, weepholes and the like shall be screened with a mesh made of corrosion resistant steel, bronze or aluminium. The maximum allowable aperture size of any mesh or perforated metal used as a screen shall be 2mm.

3.4. Thermal Performance, (J4D6, H6D2(1)(b)(i), 13.2.5)

WoodEvo Castellated Cladding incorporating vertical or horizontal panels, breathable wall wrap and 10mm plasterboard lining achieve the following Total R-values in accordance with AS/NZS 4859.1:2018.

These Total R-values may either; satisfy the minimum requirements of NCC 2022, Volume One J4D6, Volume Two H6D2(1)(b)(i) & Housing Provisions 13.2.5 external wall insulation requirements; or, may be used as inputs to house energy rating software to achieve an energy rating.

WoodEvo Castellated Cladding (with 90mm R2.5 batts)	Total R-value (m ² .K/W)	
	Winter (Heat flow outwards)	Summer (Heat flow inwards)
Timber Frame	2.65	2.50
Steel Frame	2.01	1.88

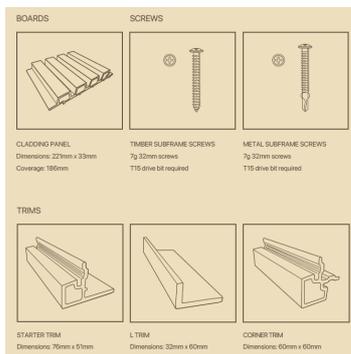
4. WoodEvo Castellated Cladding - Component and Materials

The installation of non-standard or non-approved WoodEvo Castellated Cladding system components will affect the performance of the system and may void the product warranty.

4.1. WoodEvo Components

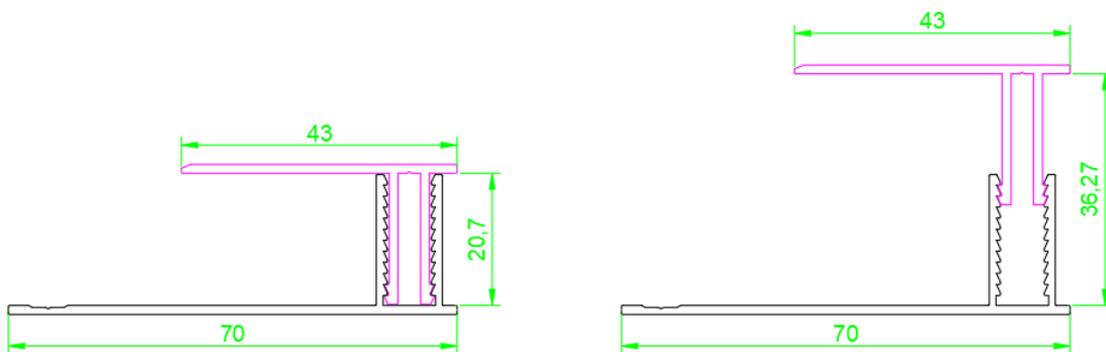
4.1.1. Castellated Cladding

Width 216mm, Depth 33mm, Length 2900/3600/4200mm, Coverage 186mm, Weight: 2.95kg per linear meter



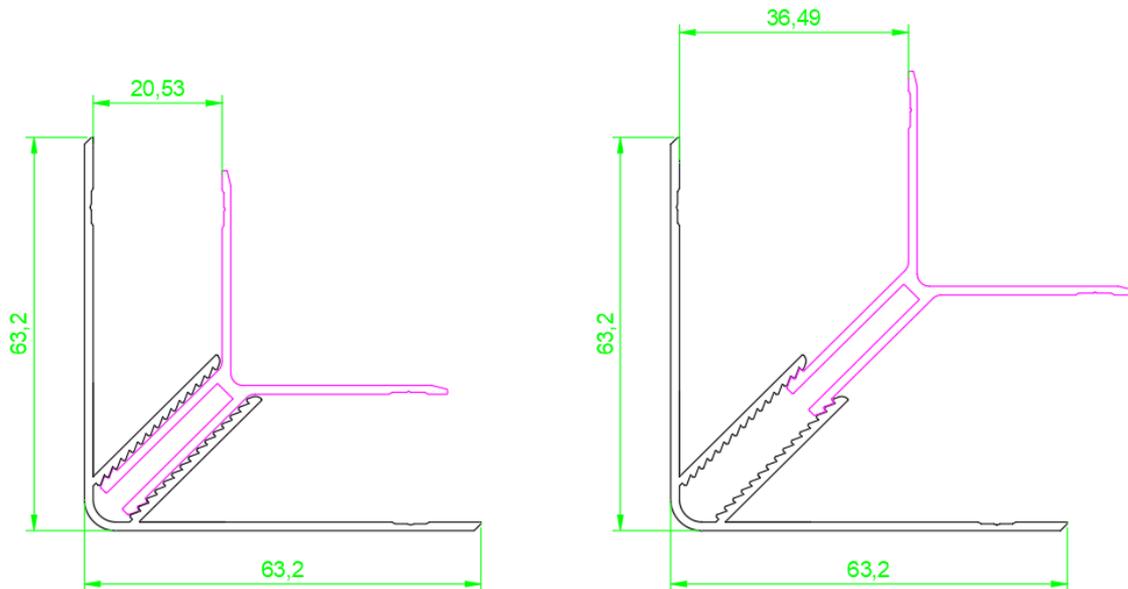
4.1.2. J-Channel

43mm (top) 70mm(bottom) x 36mm, Length 3600mm, Weight 1.12kg x 3.6m = 4.032kg



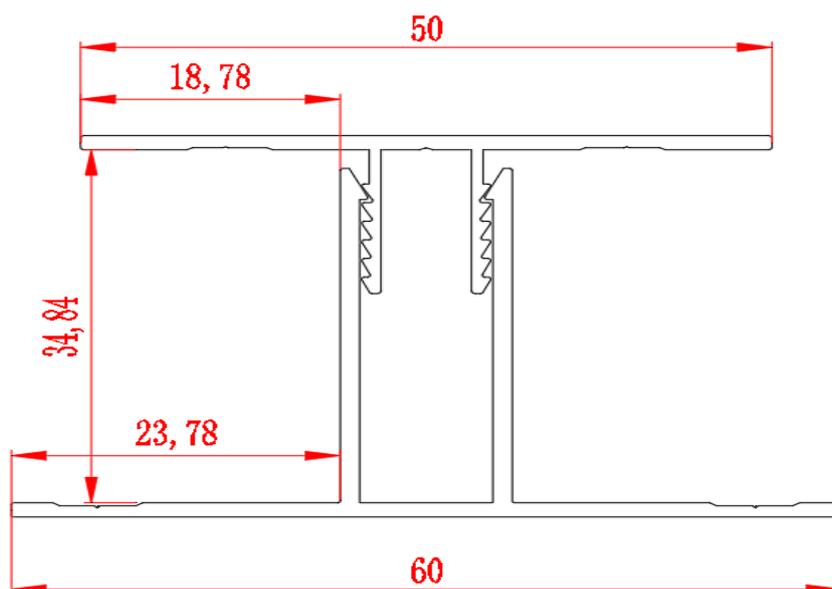
4.1.3. Internal/External Corner Trim

Width 63 x 63mm, Length 3600mm, Weight 1.13kg x 3.6m = 4.068kg. Corner Trim provides minimum 25mm cover from the edge of the board.



4.1.4. Butt Joint Trim

50mm x 60mm, Length 3600mm, Weight 1.15kg x 3.6m = 4.14kg.



4.2. Other Materials

The following table present the materials tested and approved for use.

4.2.1.Wall Wrap

Solitex Extasana, AS 4200.1 compliant, Light Wall Duty, Class 4 VCM, Flammability Index - Low.

4.2.2.Wall Wrap Compatible Tape

Tescon Extora 60mm x 30m

4.2.3.Adhesive/Sealant

Sikaflex Pro plus Black

4.2.4.Battens

Battens at max. 500mm c/c spacing

- Timber MGP10 Pine, 70x35mm, H3 treated, Castellated for ventilation/drainage, Chamfered top edge to drain towards cladding

- Steel Top Hat 50 x 35 x 1.15 BMT, G550

4.2.5. Screws

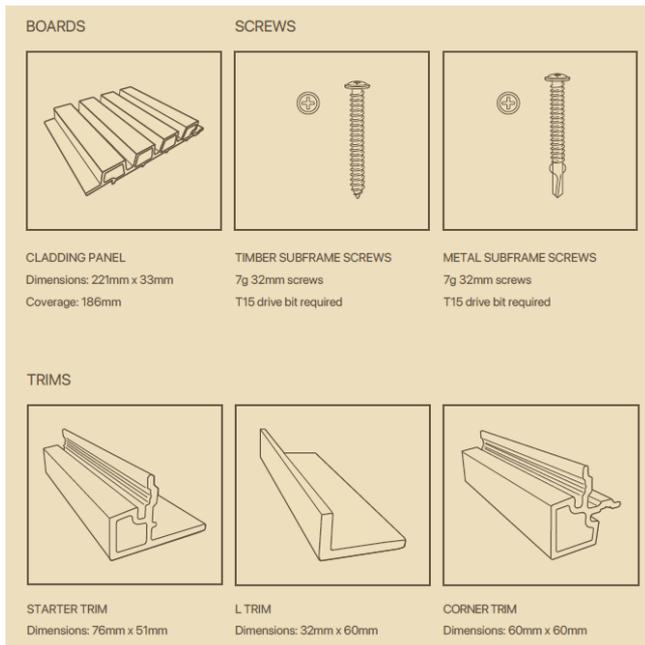
All screws must be min. Class 3, corrosion resistance, suitable for external applications in mild, moderate industrial and marine environments and Class 4 or stainless steel for severe environments.

- Cladding-to-Batten Screws

All fixing screws must be Flat Top Self Drilling Screw, min. 15mm and max. 25mm from the edge of the board.

Into Timber Batten – 7g x 32mm, 304SS

Into Steel Batten – 7g x 32mm, 410SS



- Batten-to-Framing Screws

Steel batten to Steel Framing – 12G x 25mm Hex-Head self-drilling, two screws per stud.

Steel batten to Timber Framing – 12G x 40mm Hex-Head, two screws per stud.



Timber batten to steel/timber framing – 12G x 60/80mm SS304 bugle batten, 2 per stud.



5. Installation Requirements

In all cases the WoodEvo Castellated Cladding system must only be installed in accordance with this D&I Guide. All aspects of the steel or timber wall framing does not form part of the WoodEvo Castellated Cladding system.

WoodEvo Castellated Cladding system must only be installed by; qualified and experienced trades under the direct supervision of a licensed builder. All must be familiar with the requirements of this D&I Guide.

Framing should be constructed in accordance with the relevant requirements of:

- AS 1684.2 Residential Timber Framed Construction – Non-cyclonic areas, or
- NASH Standard Residential and low-rise steel framing, or
- another appropriate standard.

5.1. Safety Instructions

The use of personal protective equipment (PPE) and all applicable safety equipment is required during any type of construction work.

When working with WoodEvo cladding you should always wear appropriate gloves, respiratory protection (or dust mask), long sleeves, and safety glasses.

Standard woodworking tools can be used with WoodEvo cladding. Please ensure you take appropriate steps to ensure all tools are used safely.

Static electricity advisory: it is normal for static electricity to occasionally build up in plastic-based products. This phenomenon is rare and is typically more noticeable in dry conditions.

5.2. Storage and Protection

Prior to installation, ensure cladding panels are stored on a flat surface to prevent damage from falling or sliding.

Protect cladding panels from impact with heavy and/or sharp objects before and during installation.

Always cover the cladding securely during installation or nearby construction. Cover cladding panels with a heavy fabric (such as natural fibre canvas) when working on the cladding to avoid damage.

Do not use rubber or plastic sheeting to cover the cladding as it may trap moisture and/or apply direct heat, risking potential damage.

Fasten the cover securely, allowing for sufficient airflow to avoid moisture buildup. Leave the

laying of your new cladding until after all other works have been completed.

Once other construction is complete, remove the cover(s) and clean the cladding thoroughly with soap and water or a pressure washer (see Care & Maintenance instructions later in this guide) to remove any leftover materials.

5.3. Tools

WoodEvo products can be worked with ordinary woodworking tools such as:

Circular Saw, Crosscut Mitre Saw, Carpenters Square, Cordless Drill, Level and Laser Level.

5.4. General Installation Requirements

1. It is the designer/ builders responsibility to ensure that all components comply with the requirements of relevant standards and the BCA.
2. All external surfaces of the frame shall be plumb and parallel.
3. Additional framing shall be provided as required at joins and penetrations.
4. Framing that does not meet all criteria in this section will be inadequate and may result in the finished cladding showing any of the following characteristics: cupping, bowing, warping, expansion or contraction.
5. All windows, doors, service penetrations & attachments must be fitted before commencing installation.
6. All aspects of the design, supply and correct installation of penetrations, e.g. windows, doors, are outside the scope of the WoodEvo Castellated Cladding system.
7. The designer and builder must ensure that the building including all drainage paths and flashings will prevent the ingress of rain water behind the panels and will drain to the outside of the building.
8. Breathable Wall Wrap - Fix over the studs in accordance with AS 4200.2:2017.
9. Wall Wrap Compatible Tape must be used to tape all joins, openings and around the perimeter of the wall frame ensuring the surfaces are clean and dry; and pressure is applied to ensure firm contact between surfaces.
10. Batten size and position need to be considered according to window reveals and design of the finished trims.

11. Horizontal battens must be fixed to studs at maximum 500mm centre-to-centre spacing with two screws at each stud.
12. Battens/Top hats must be true plumb and level to ensure a professional outcome. Packing cannot be used between Battens/Top hats and cladding boards.
13. Castellated Cladding must be supported by a BCA compliant structure, cladding is not to be used as a column, support post, beam, joist, stringer or any other load-bearing member.
14. Ensure to pre-drill whenever fastening through the WoodEvo Castellated Cladding.
15. Castellated Cladding is never to be butt jointed.
16. The placement of expansion joints is the responsibility of the designer to ensure they are sufficient to accommodate any project specific movement. Good building practice typically requires expansion joints at each floor level and at all joints between different building construction materials where the potential for differential movement exists.
17. Failure to provide gaps for expansion and contraction will void the warranty.
18. All General Construction and flashing practices undertaken after installation of the WoodEvo Castellated Cladding system must maintain watertightness.

5.5. Castellated Cladding Installation

There are a number of specific requirements to ensure trouble-free performance and longevity from the WoodEvo Castellated Cladding system. In all cases the WoodEvo Castellated Cladding must only be installed in accordance with this D&I Guide. Installations not made in accordance with these requirements will void any product warranty or claims in relation to product performance.

Do not mark the cladding with oil pens or coloured pens or chalk.

Do not use nails (or a nail gun) to affix cladding panels.

This can compromise the cladding panel integrity and will void your warranty.

Only use approved screws to install your cladding.

This will ensure a secure, safe, and long-lasting installation.

Always install cladding panels with the castellated side facing out.

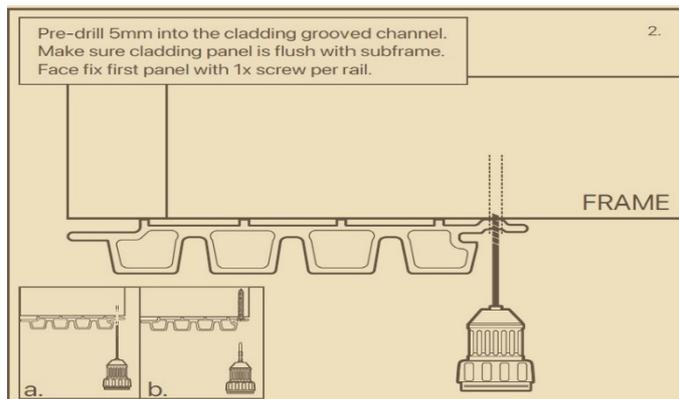
Each cladding panel may need to be squared off.

Make sure at least 1 blade width is cut from each end of the cladding board.

Panels must be installed on a minimum of 3x horizontal battens. E.g. A 450mm panel with 1 batten at each end, would also require a batten in the middle.

5.5.1.Pre-Drilling

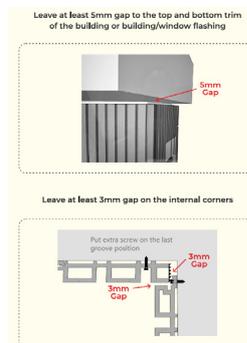
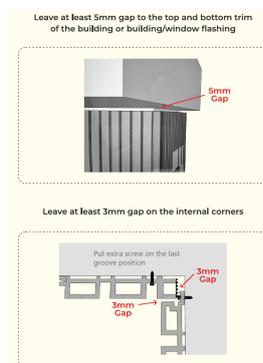
WoodEvo Castellated Cladding and trims require $\phi 4$ mm pre-drilling of all screws.



5.5.2.Expansion and Contraction Gaps

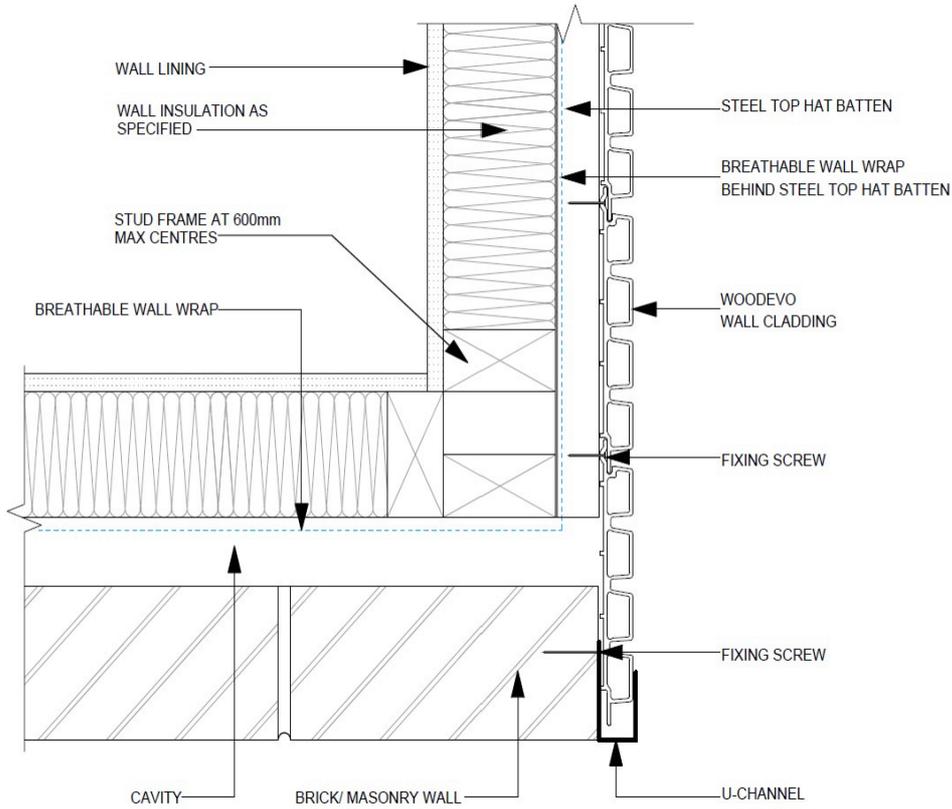
WoodEvo Castellated Cladding will expand and contract with changes in temperature. Cladding boards must be fixed with gaps at the ends to accommodate this movement.

Leave at least 5mm gap to the top and bottom trim of the building or building/window flashing. Leave at least 3mm gap on the internal corners.



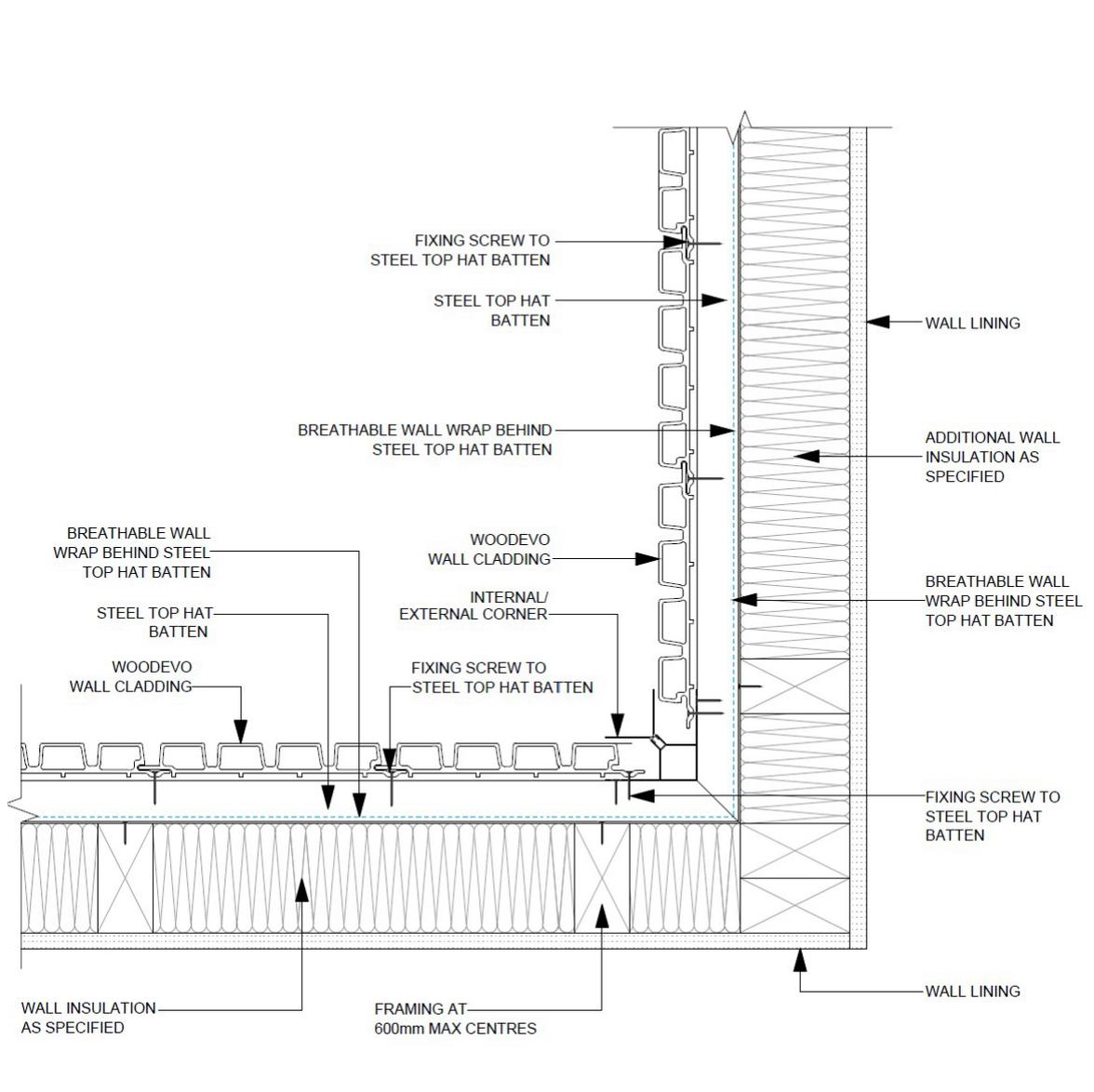
5.5.3. Straight Wall Installation

Installation using U-Channel to start and finish on a straight wall with no corners.



5.5.4. Internal Corner Installation

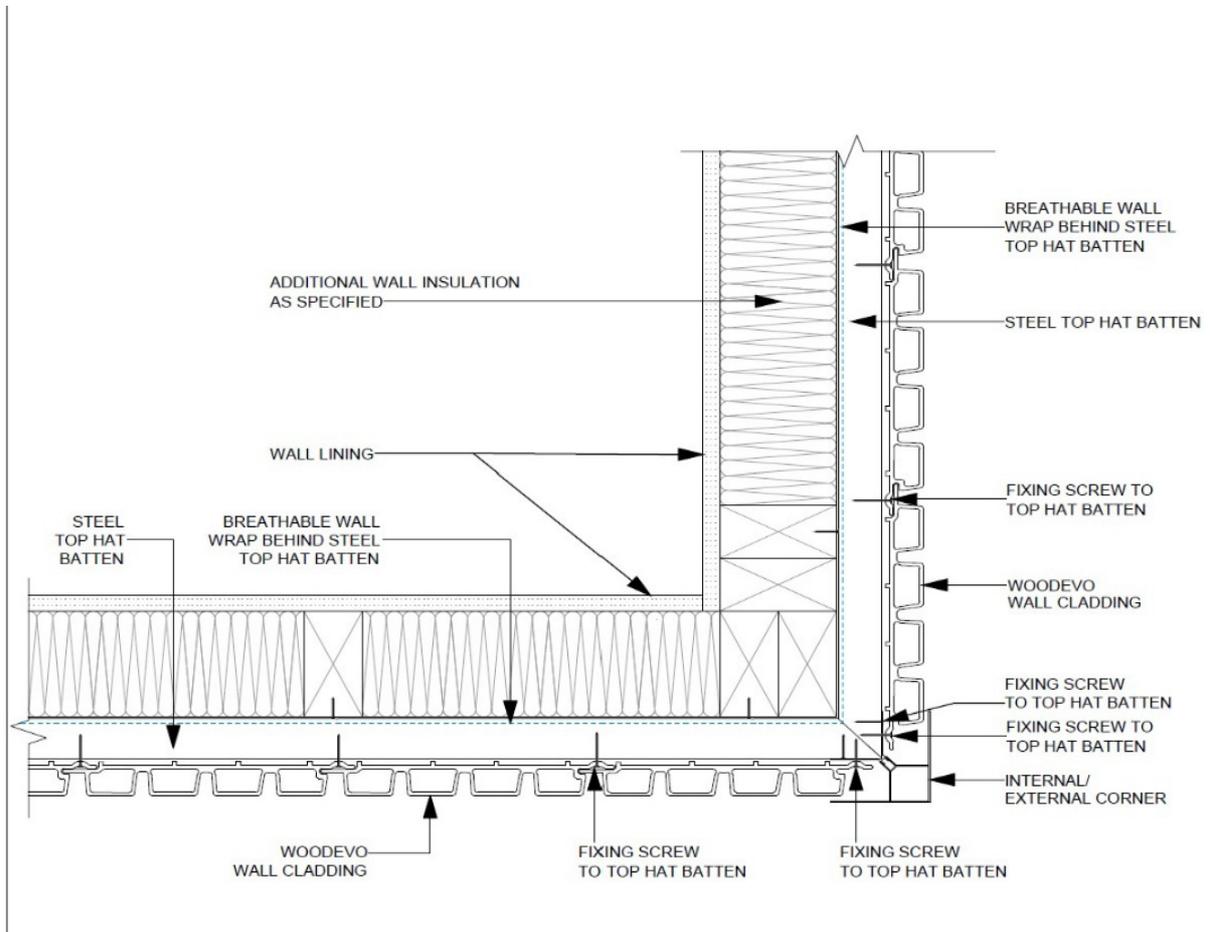
When working with an inner corner, always start from the outside point of your wall and work your way in. When a full Castellated Cladding panel will not fit perfectly, you will need to make a rip cut to fit the last panel in the corner.



5.5.5.External Corner Installation

When you have an external corner in your project, always start here first and work your way from here.

You will be using the Internal/External Corner Trim first, screwing on both grooved channels, 1x screw per batten.



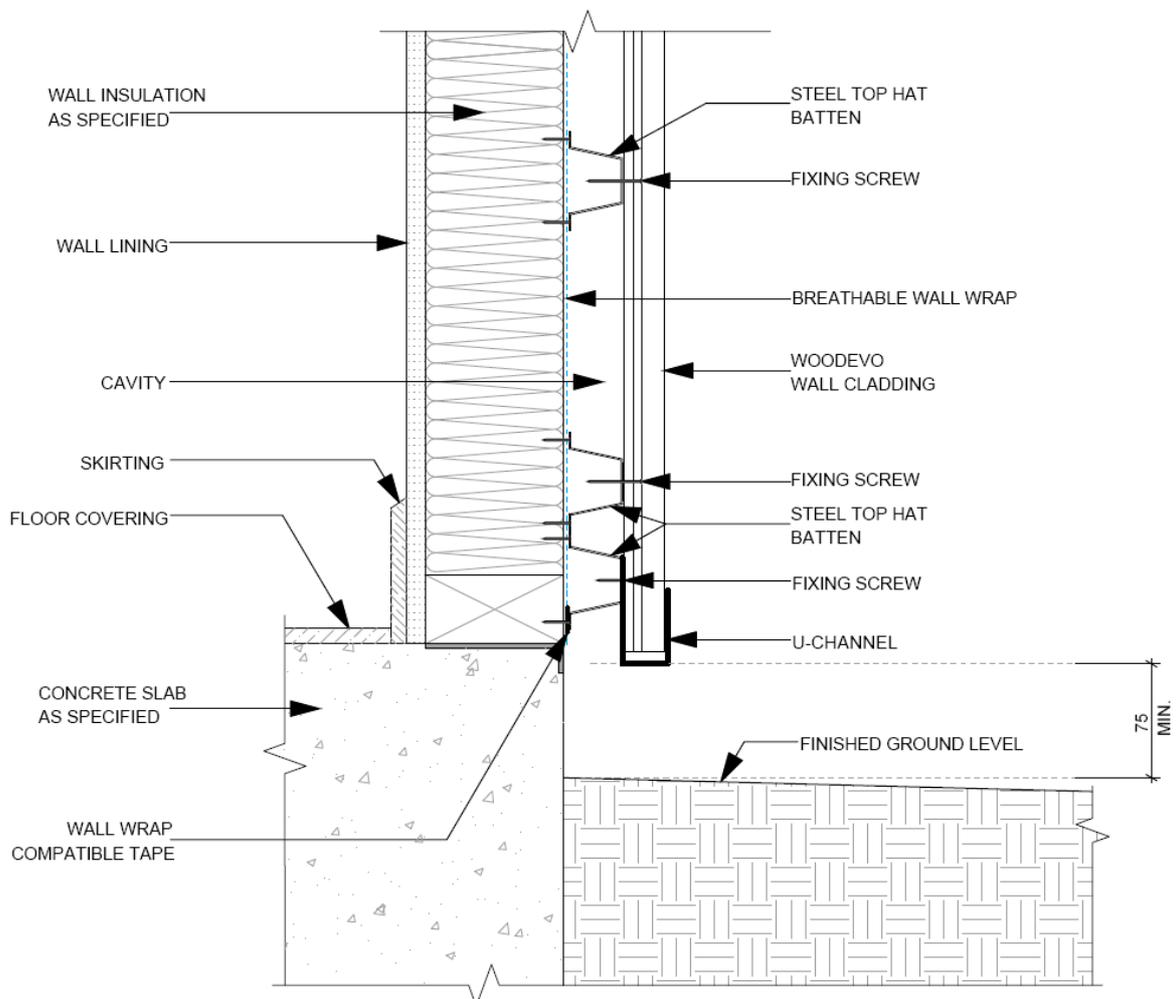
6. Typical Construction Details

The WoodEvo Castellated Cladding system must be installed in strict accordance with this D&I Guide and comply with all relevant building code, standards, and local government regulations.

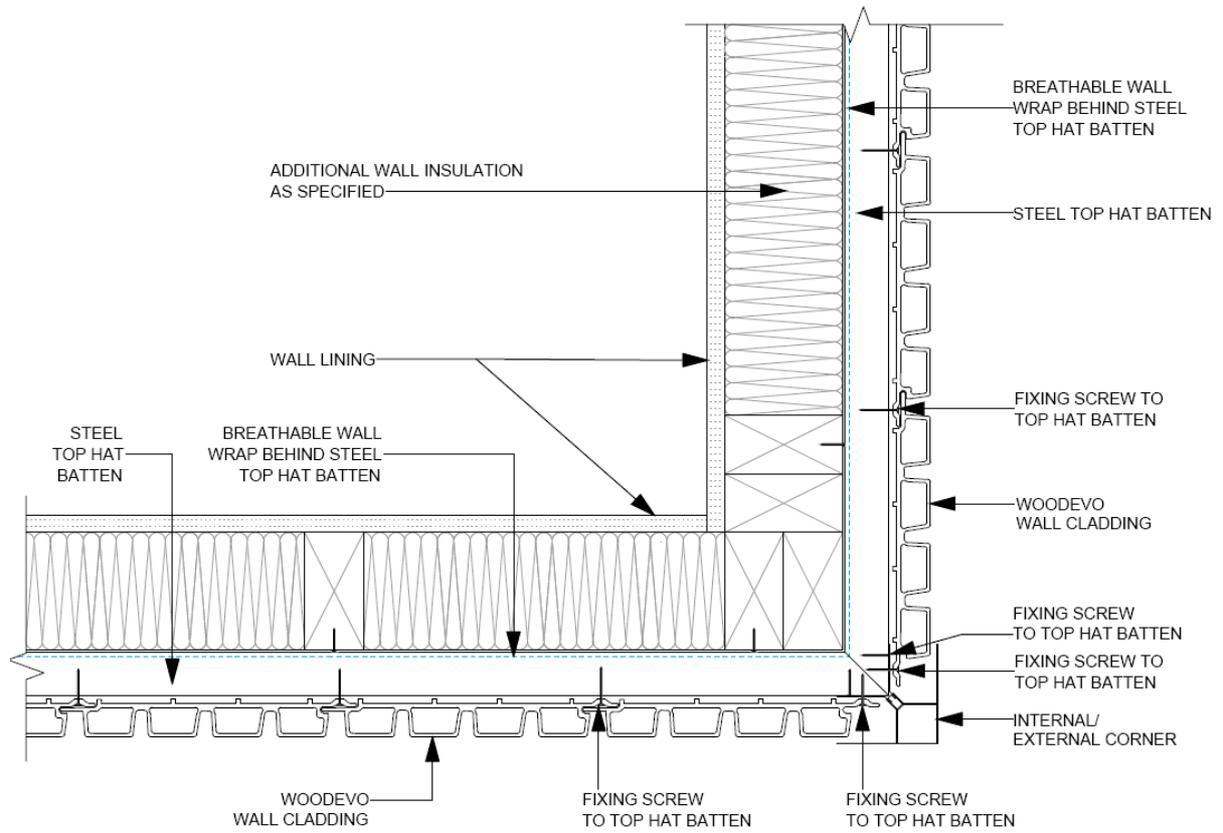
These typical construction details are provided as a guide for construction industry professionals. These typical construction details do not constitute a project specific specification and should only be used within the context of project specifications.

Modifications to these drawings shall not be made without the approval of WoodEvo.

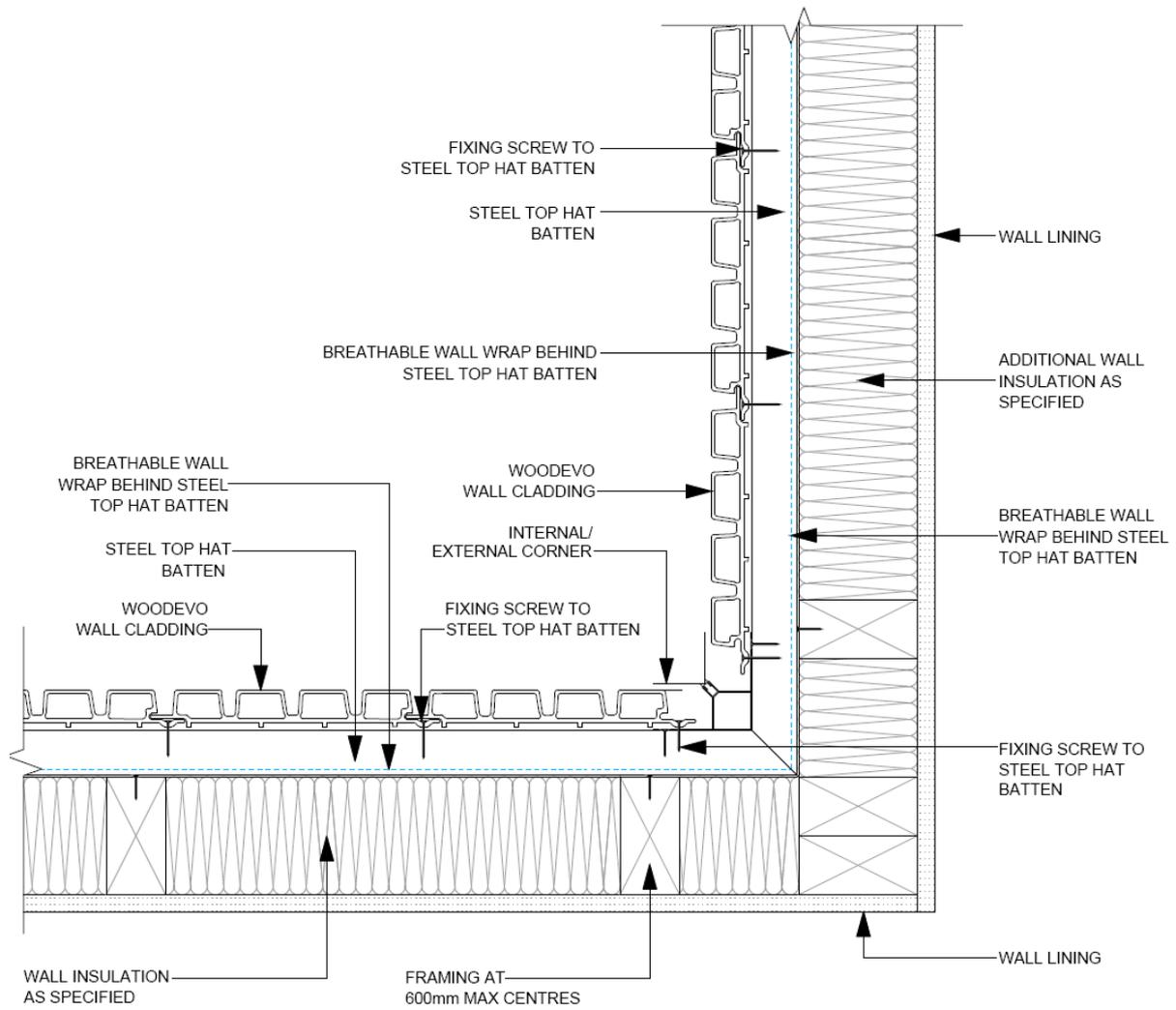
6.1. Concrete Slab Edge



6.2. External Corner

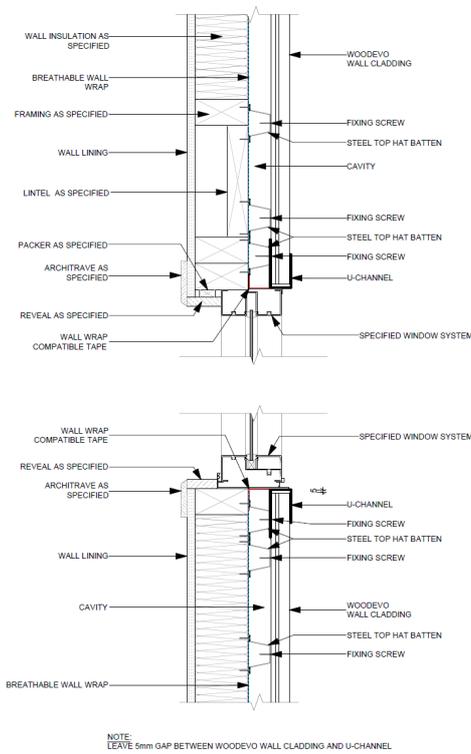


6.3. Internal Corner

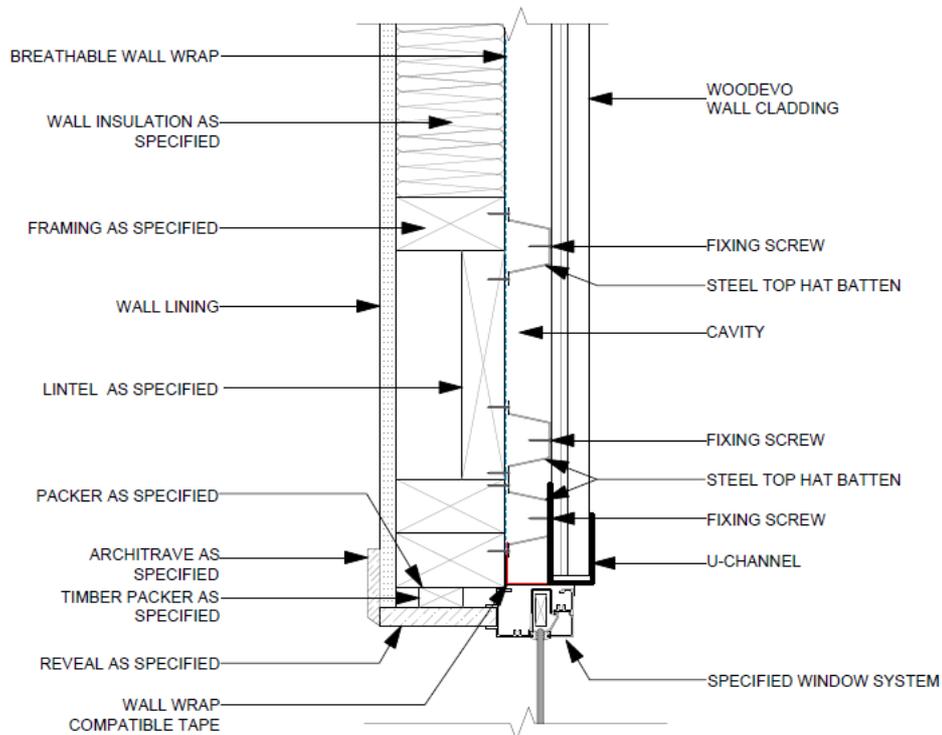


6.4. Window Head

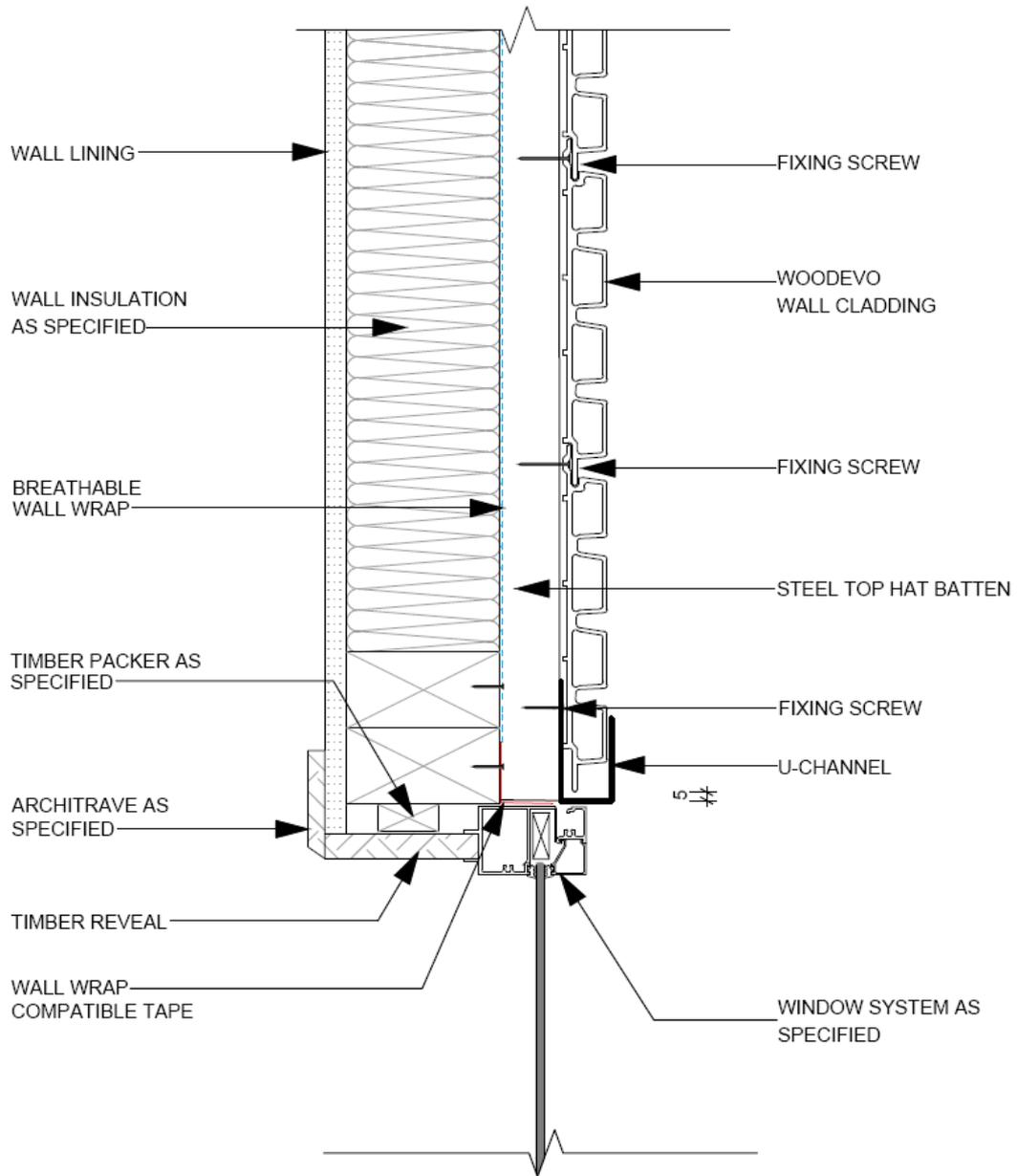
OPTION 1:



OPTION 2:



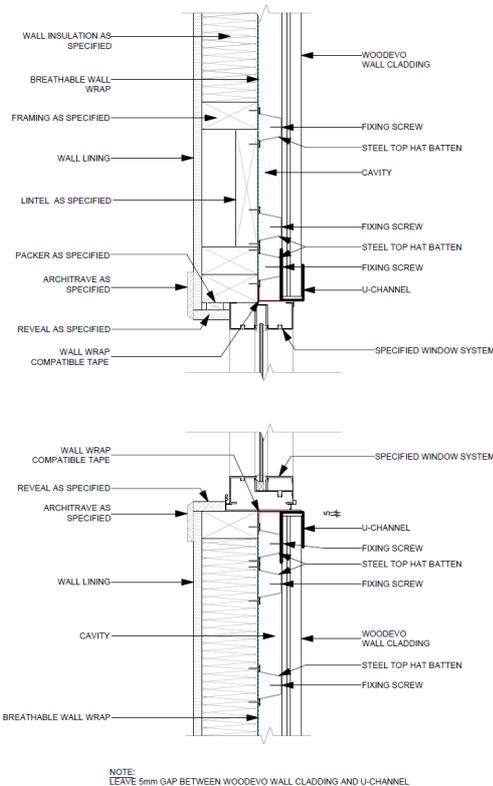
6.5. Window Jamb



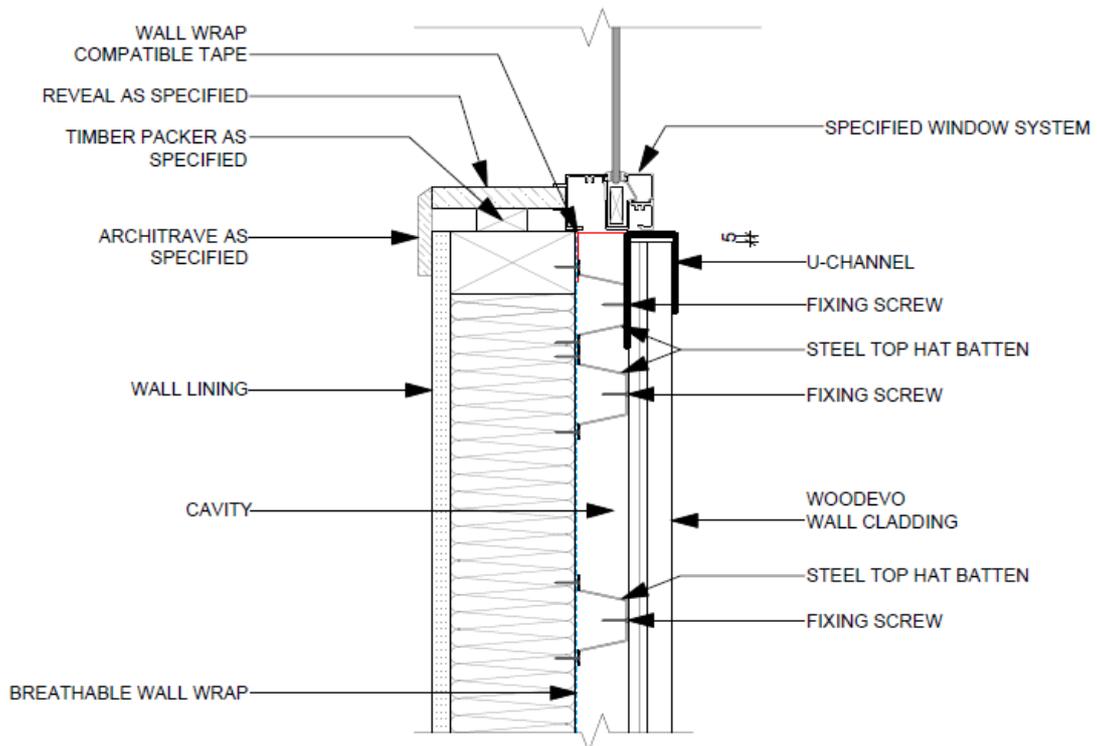
NOTE:
LEAVE 5mm GAP BETWEEN WOODDEVO WALL CLADDING AND U-CHANNEL

6.6. Window Sill

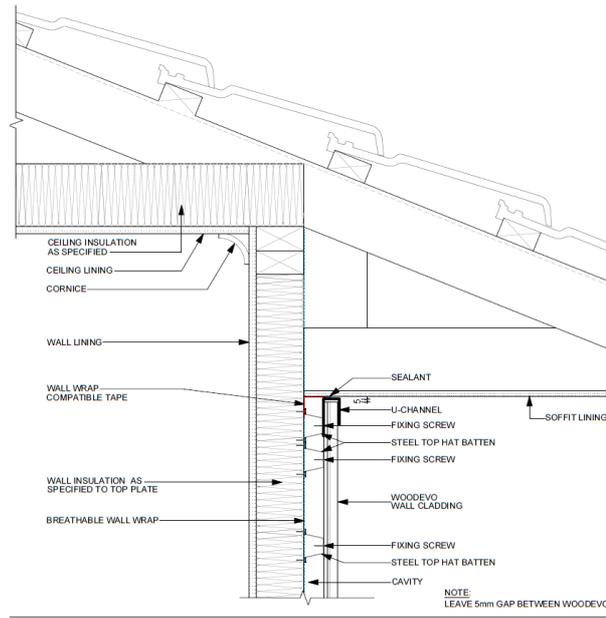
OPTION 1:



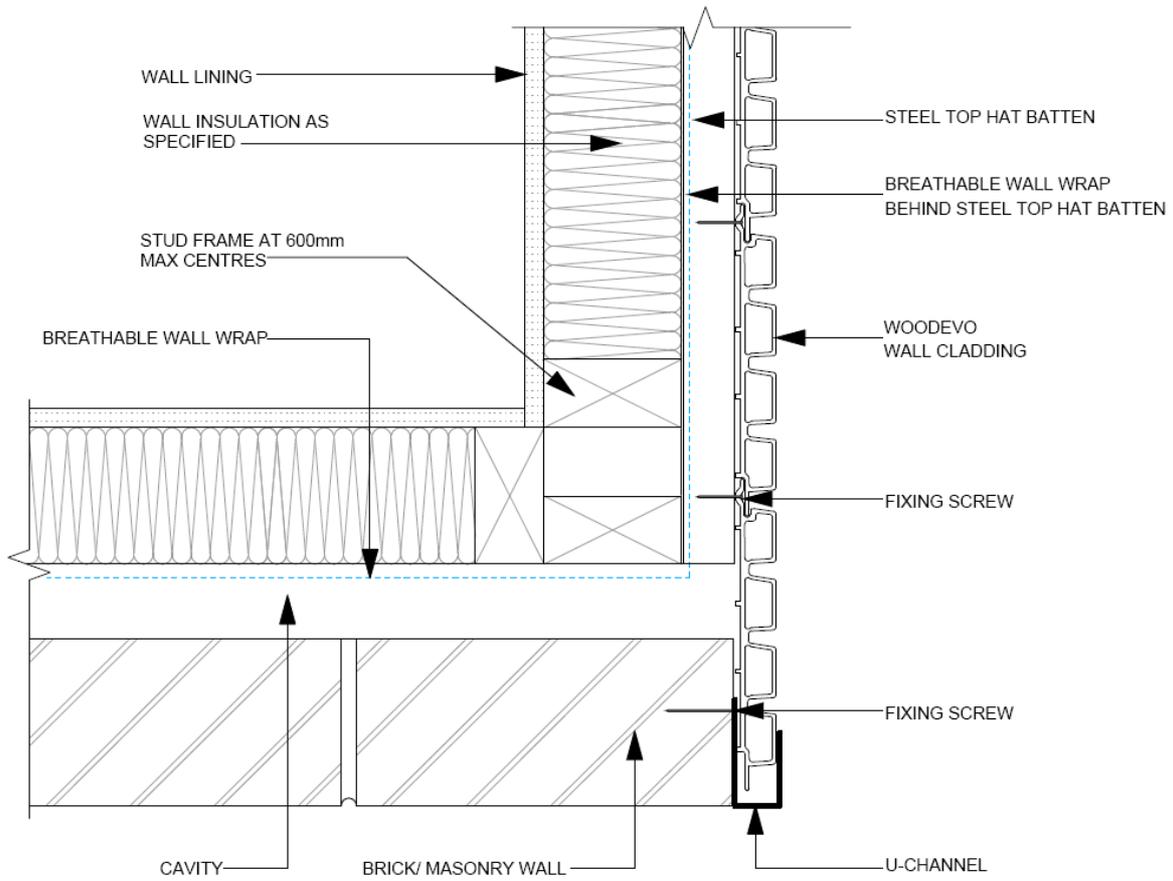
OPTION 2:



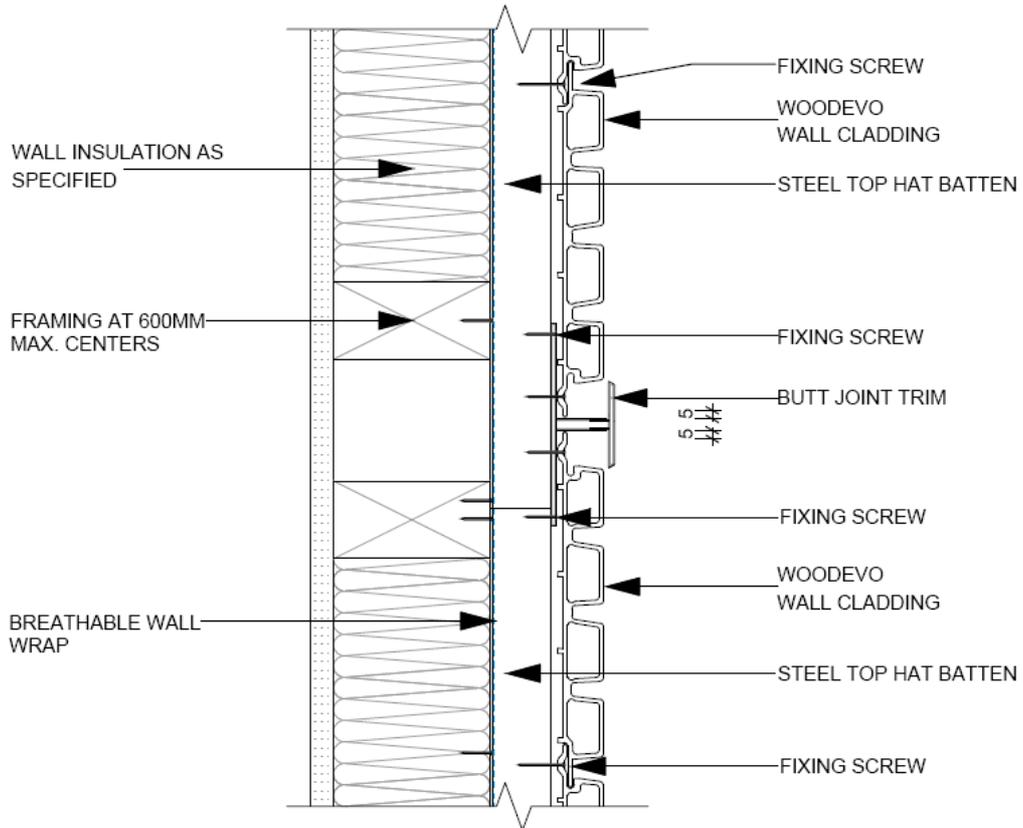
6.7. Eave Soffit



6.8. Junction to Masonry Wall

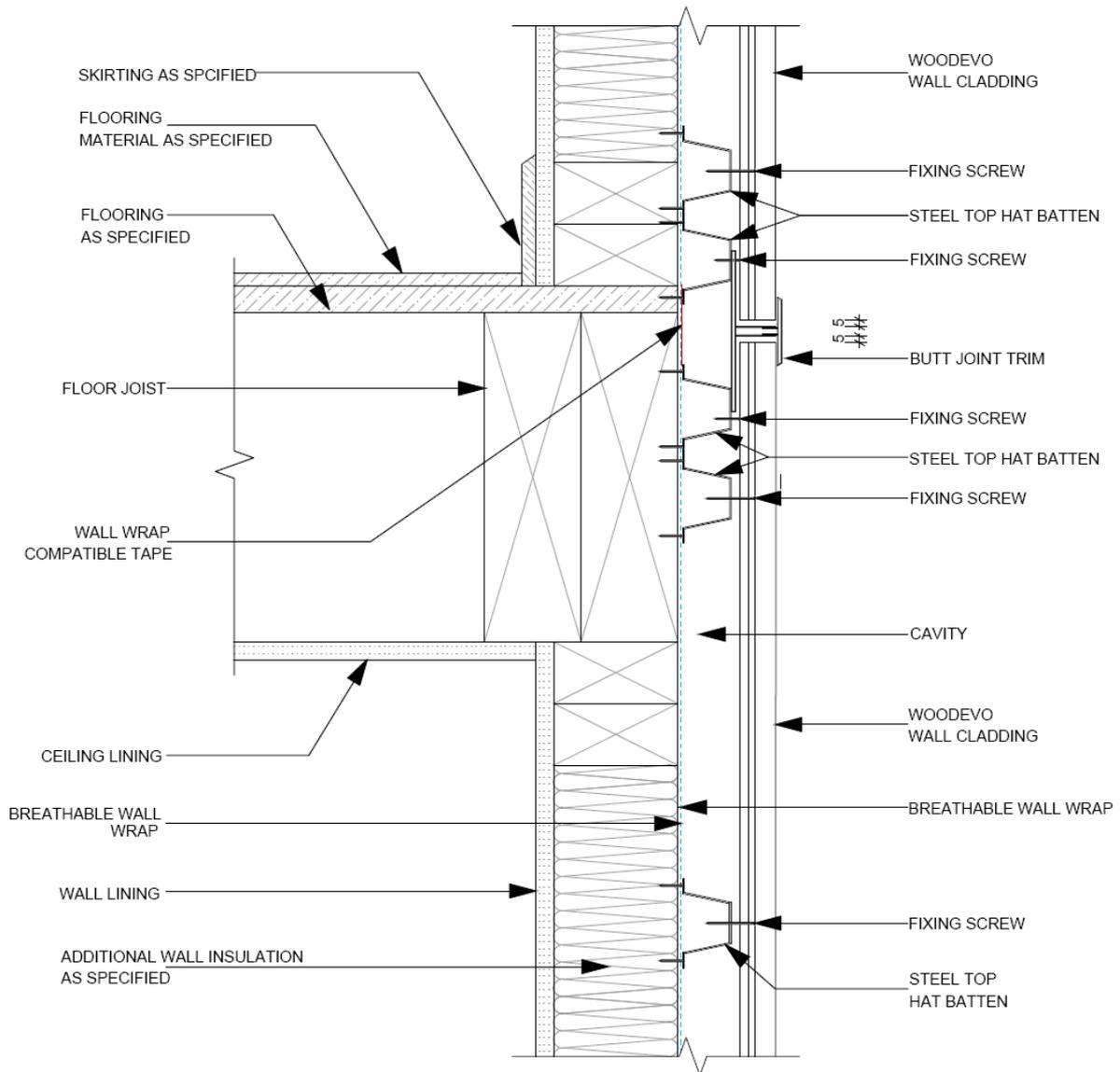


6.9. Vertical Expansion Joint



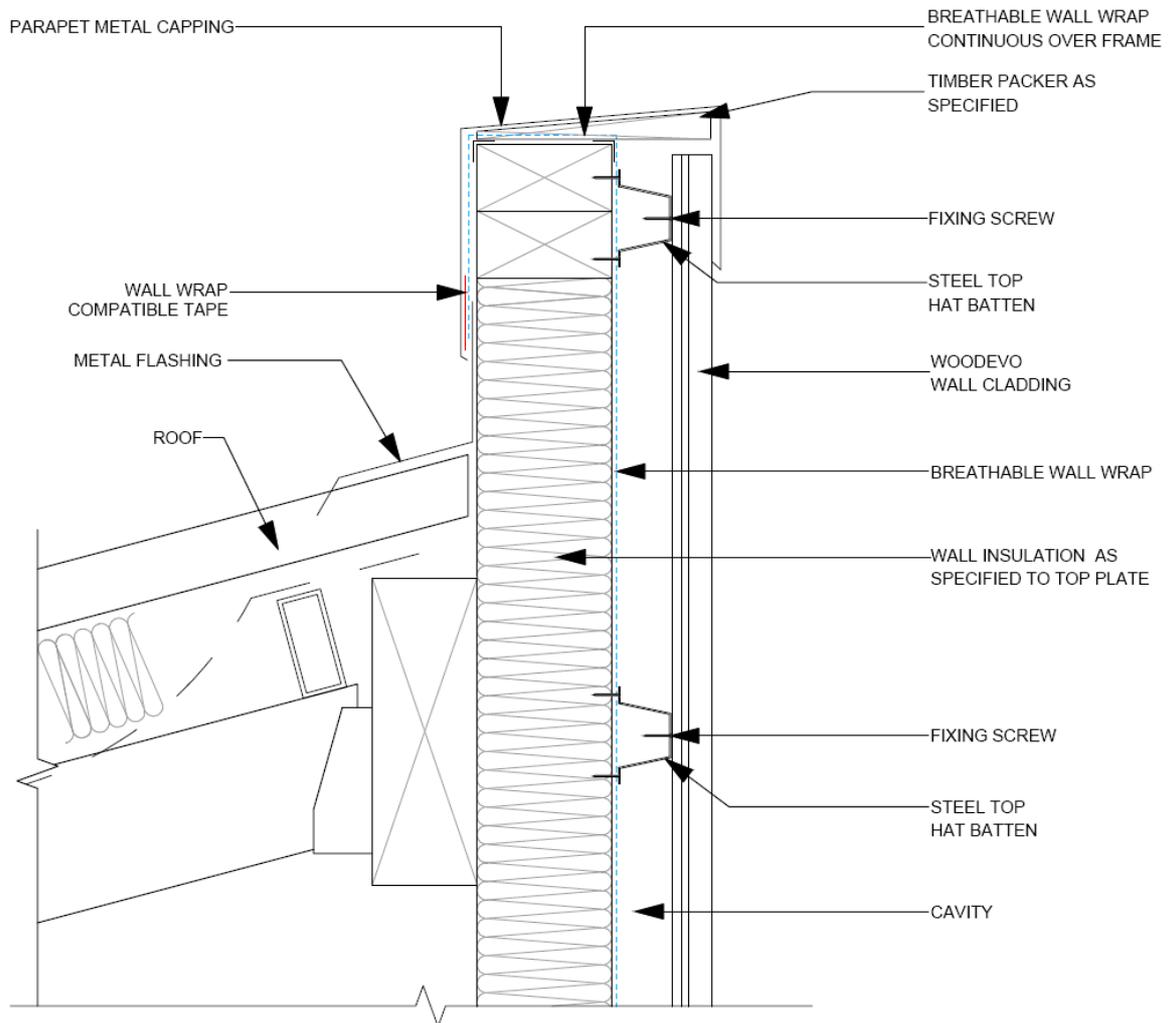
NOTE:
LEAVE 5mm GAP BETWEEN WOODEVO WALL CLADDING AND BUTT JOINT TRIM

6.10. Horizontal Expansion Joint



NOTE:
LEAVE 5mm GAP BETWEEN WOODEVO WALL CLADDING AND BUTT JOINT TRIM

6.11. Metal Capping Parapet Wall to Roof

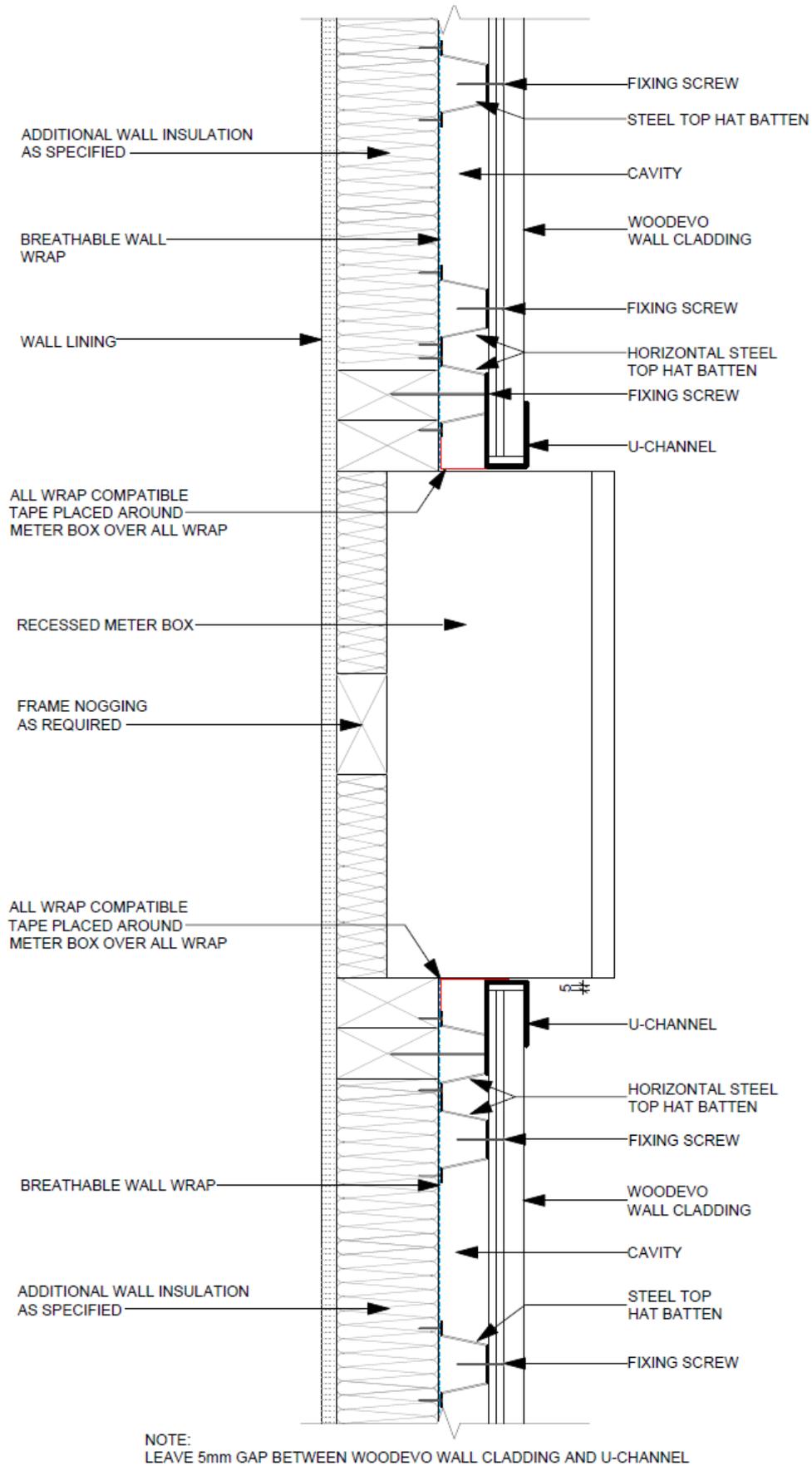


NOTE: In Bushfire prone applications, the top edge of the cladding shall be capped with a U-Channel similar to the 'Eaves Soffit' Detail.

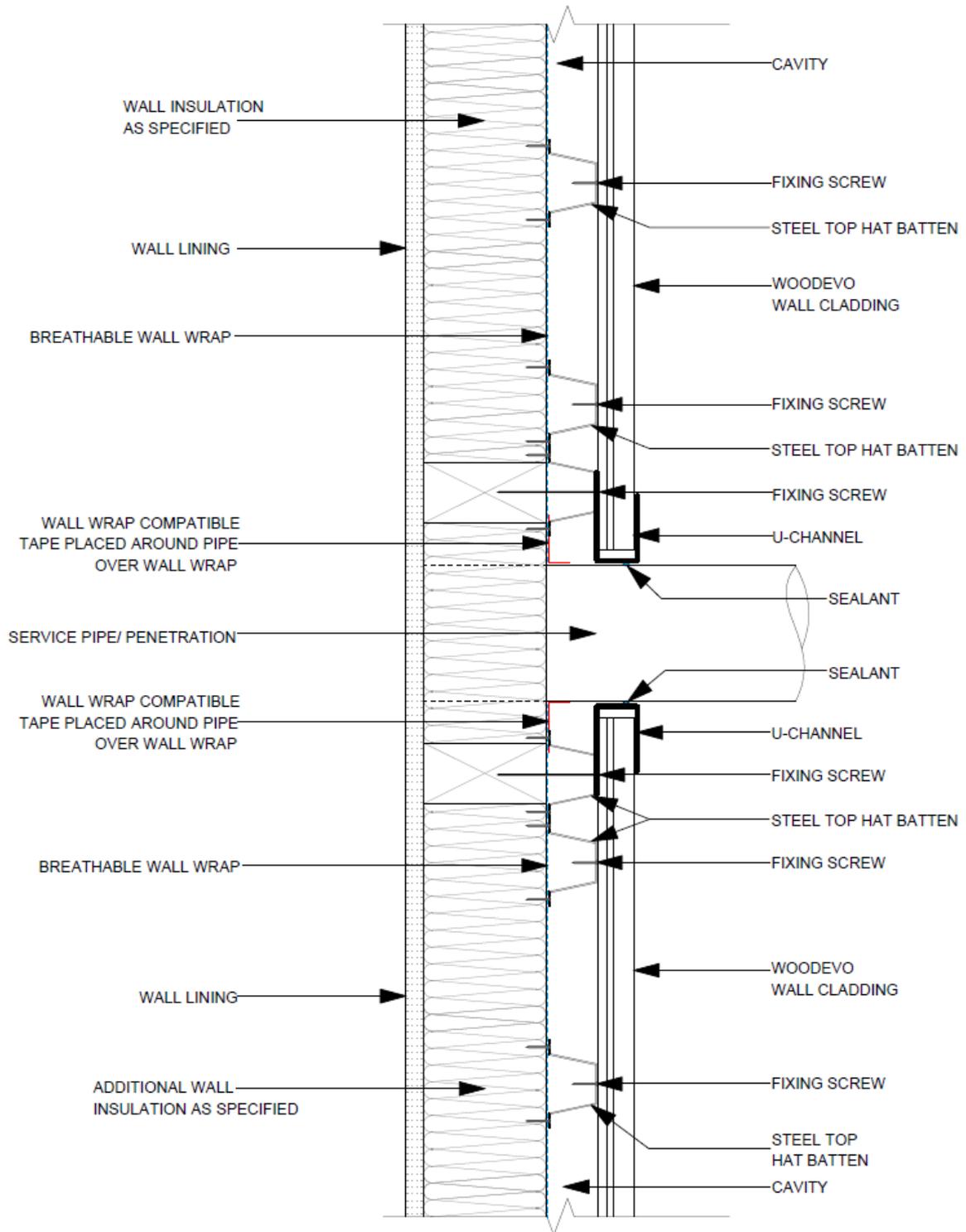
6.12. Saddle Flashing Detail



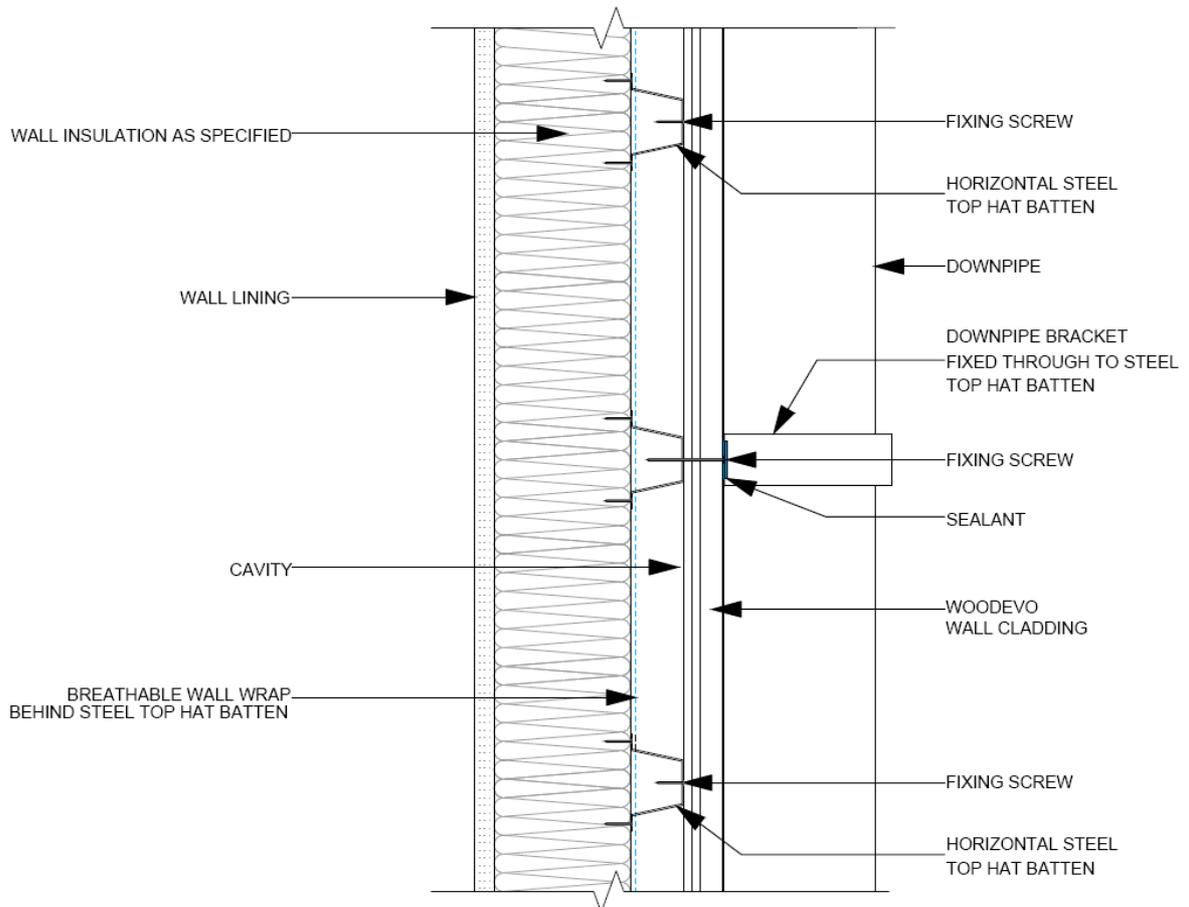
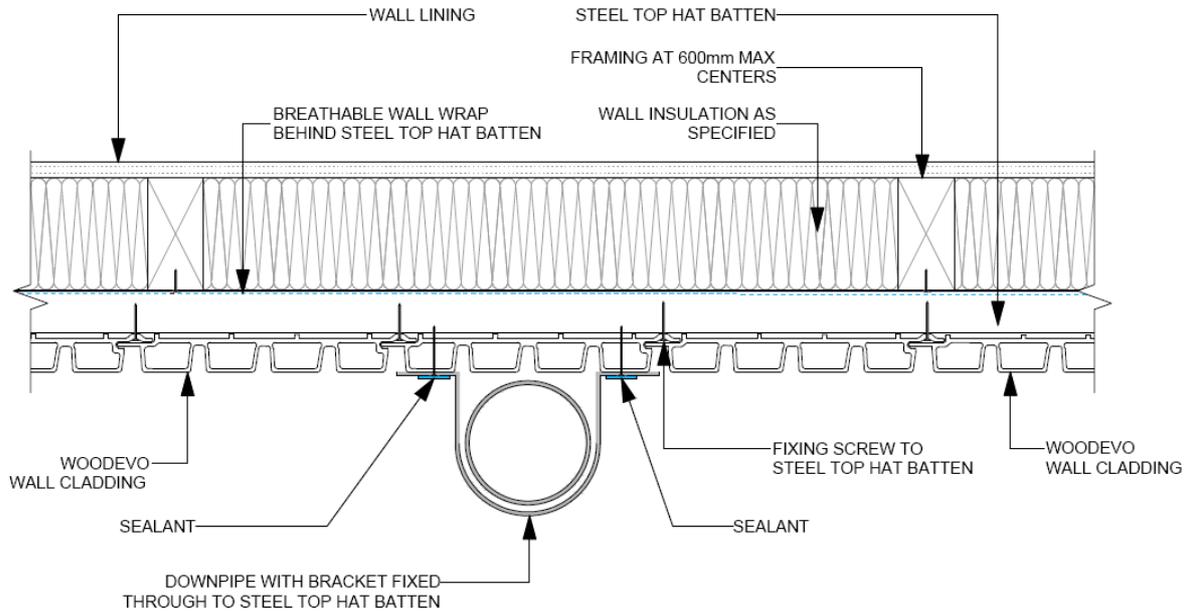
6.13. Meter Box Penetration



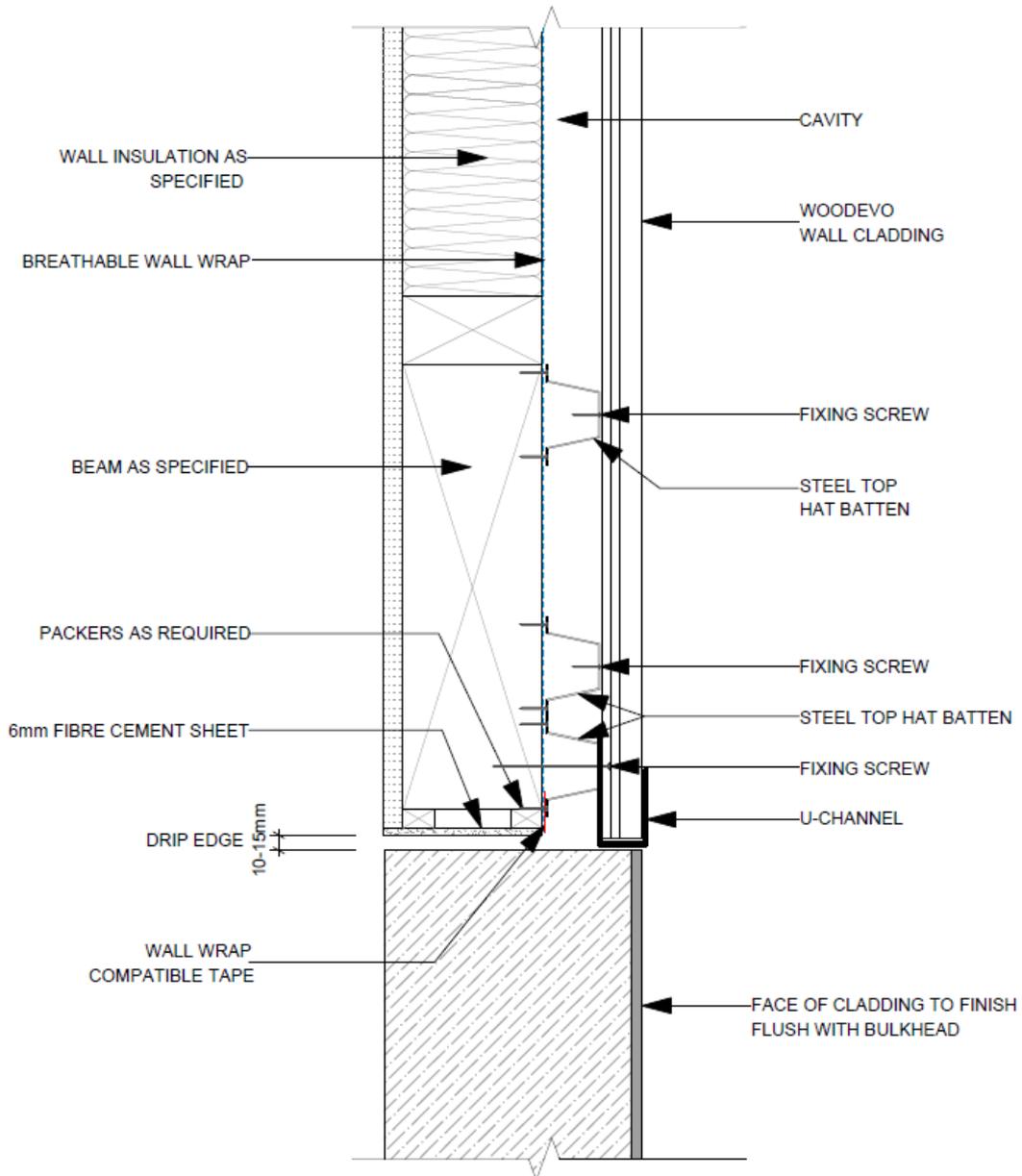
6.14. Service Penetration



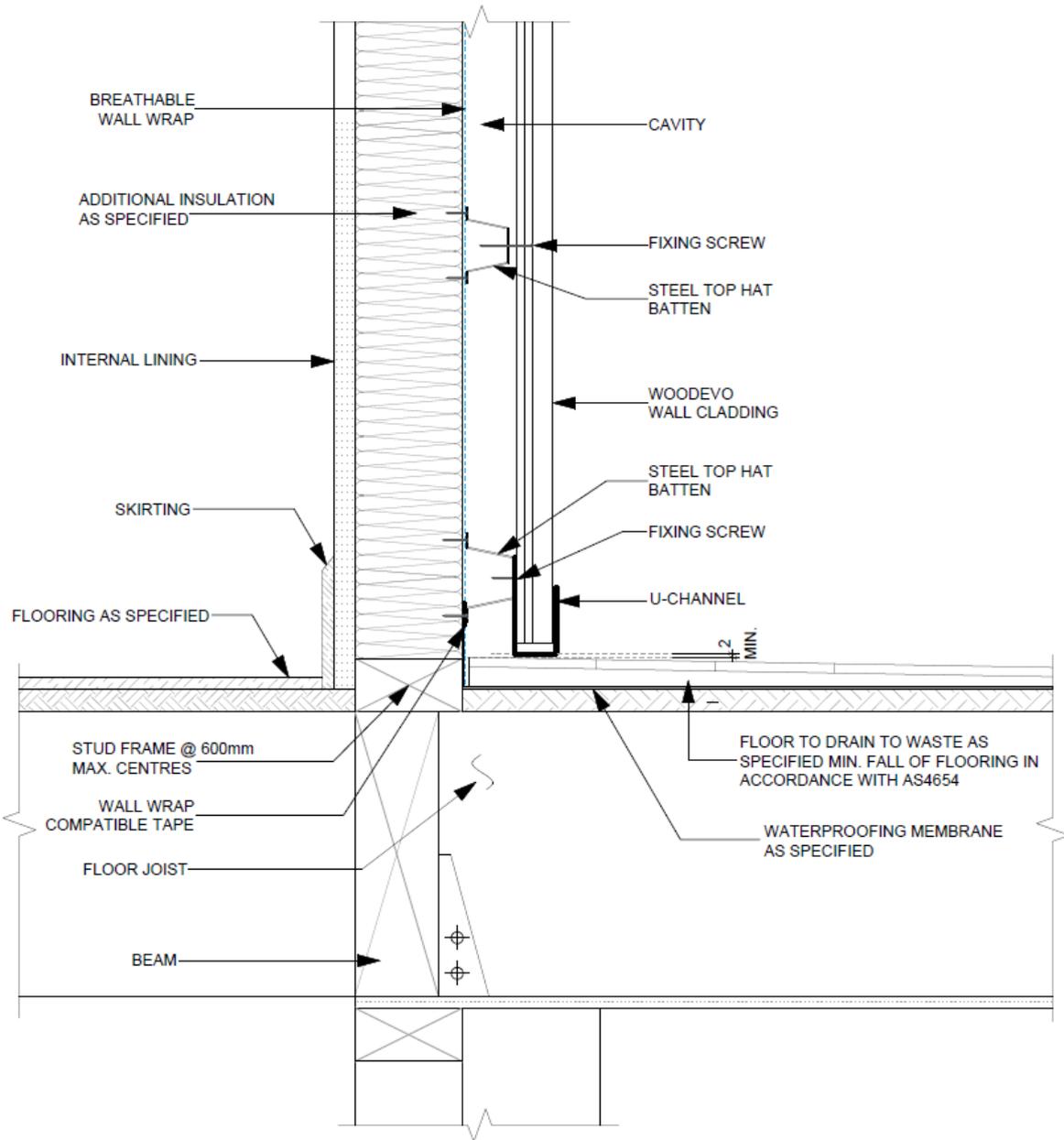
6.15. Downpipe Fixing



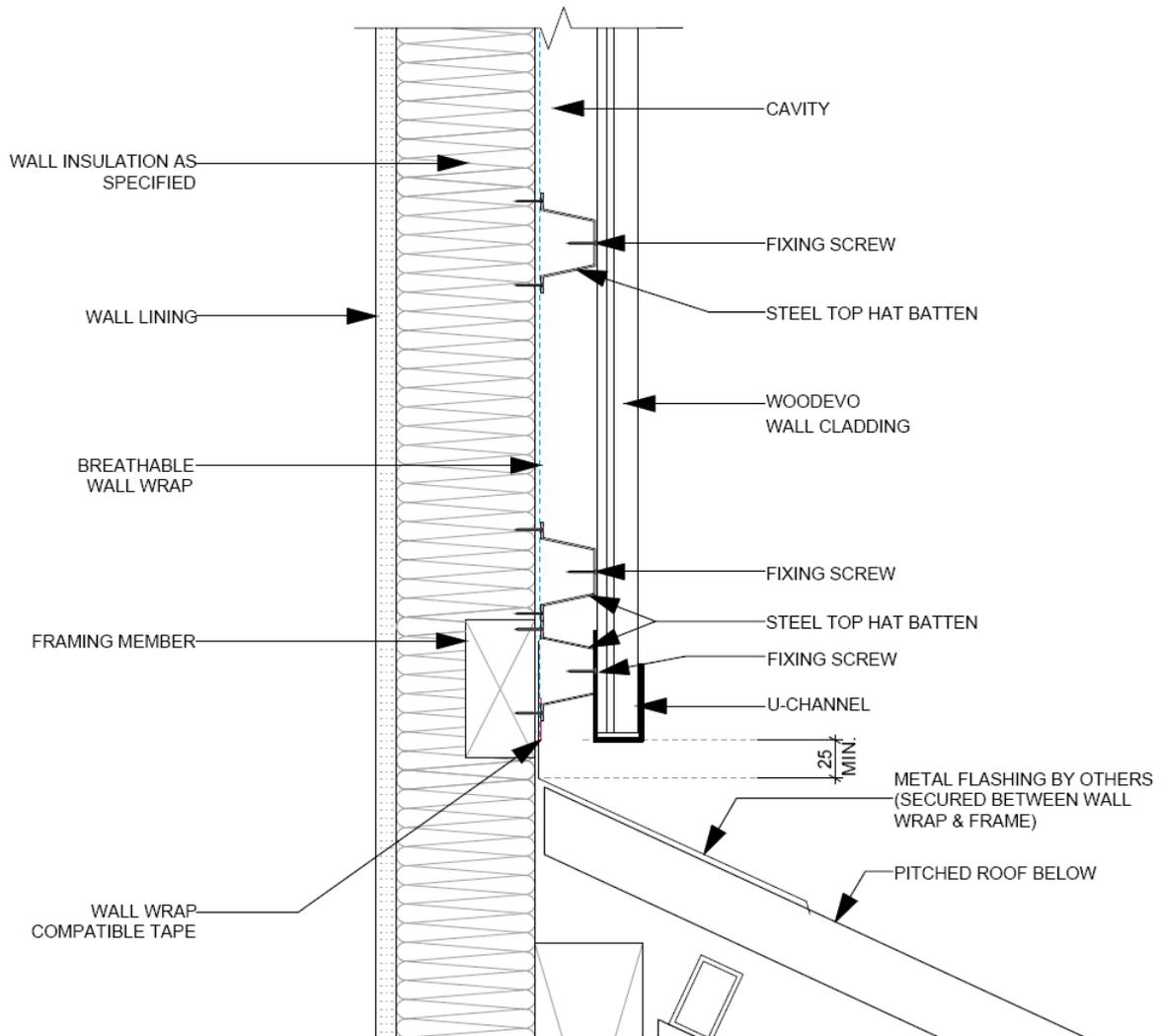
6.16. Garage / Bulkhead / Overhang / Drip



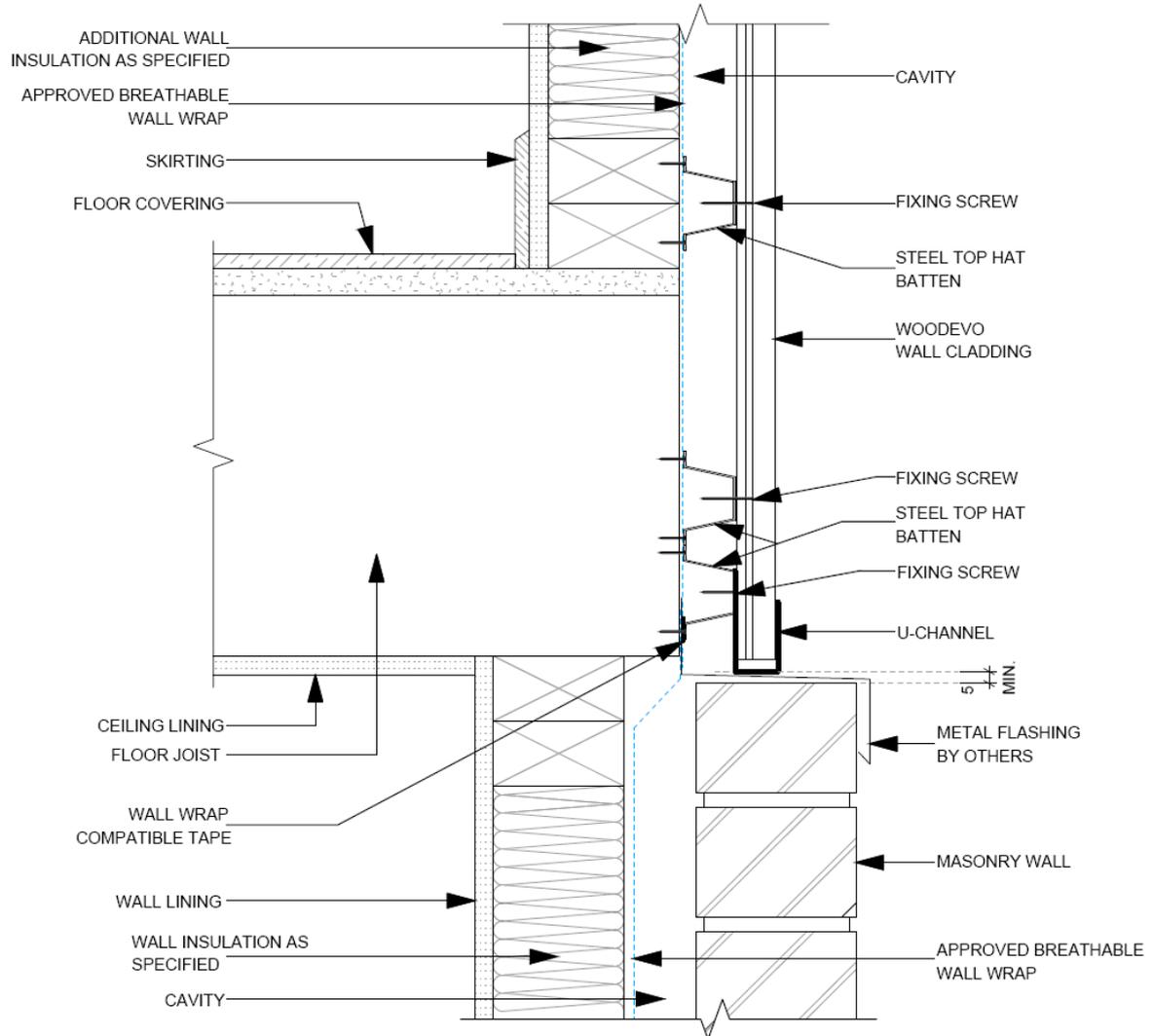
6.17. Wall to Balcony



6.18. Wall Over Roof



6.19. Wall Over Masonry Wall



7. Care and Maintenance

7.1. Cleaning your Cladding

Use a gentle soap and water solution for regular cleaning. For more stubborn stains, use a solution of diluted white vinegar in water.

Caution: Avoid using abrasive cleaners and solvent-based chemicals which can cause harm to the surface of the cladding.

7.2. Using a Pressure Washer

A pressure washer (up to 1400psi) can be used to clean the cladding. Always ensure you use a wide spray setting, and keep the nozzle a safe distance from the cladding surface.

Warning: Using a concentrated or narrow spray setting, or moving the nozzle too close to the cladding can cause damage to the surface of the cladding.

7.3. Maintenance Tips

Ensure the cladding is not in direct contact with any heat-producing object, e.g. grill or BBQ equipment, to help protect the cladding surface from heat damage.

Avoid placing rubber or vinyl products (such as plastic drop sheets) against the cladding surface. In certain conditions, these materials can react with the cladding surface and lead to a white stain. This stain is repairable; if this occurs, please contact your reseller.

Avoid cutting or drilling metal near the cladding, as hot metal shavings may embed into, and damage, the cladding surface.

8. Warranty

This warranty against defects of the WoodEvo product ("the Product") is given by NaturalTech Pty Ltd ACN 633 858 938 (We, us, our or NaturalTech).

This warranty statement only applies to Products purchased in Australia.

8.1. Consumer guarantees

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

To the extent we are able, we exclude all other conditions, warranties and obligations which would otherwise be implied.

8.2. Warranty against defects

- This Warranty is in addition to and does not limit, exclude or restrict your rights under the Competition and Consumer Act 2010 (Australia) or any other mandatory protection laws that may apply.
- NaturalTech warrants to the Original Purchaser of the Products that the Products shall be free from material manufacturing defects and shall not splinter, rot, split, or suffer structural damage from termites or fungal decay under normal use and proper service conditions, and according to the WoodEvo Installation Guidelines for the warranty period from the date of original sale (or another period we agree to in writing). For the purpose of this warranty, the Original Purchasers are the owners of the real property upon which the Products are installed ("Original Purchaser").
- Subject to our obligations under clause 1.2, we will at our option, either repair or replace goods which we are satisfied are defective. We warrant any replacement parts for the remainder of the period of warranty for the goods into which they are incorporated.
- To the extent permitted by law, our sole liability for breach of a condition, warranty or other obligation implied by law is limited
 - (a) in the case of goods we supply, to any one of the following as we decide -
 - (i) the replacement of the goods or the supply of equivalent goods;
 - (ii) the repair of the goods;
 - (iii) the cost of repairing the goods or of acquiring equivalent goods;
 - (b) in the case of services we supply, to any one of the following as we decide (i) the supplying of the services again;
 - (ii) the cost of having the services supplied again.
- For repairs outside the warranty period, we warrant our repairs to be free from defects in materials and workmanship for five years on newly replaced parts only from the date of the original repair or replacement. We agree to re-repair or replace (at our option) any materials or workmanship which we are satisfied are defective. NaturalTech does not provide repair services outside of the warranty period.

- We warrant that we will perform services with reasonable care and skill and agree to investigate any complaint regarding our services made in good faith. If we are satisfied that the complaint is justified, and as our sole liability to you under this warranty (to the extent permitted at law), we agree to supply those services again at no extra charge to you.
- To make a warranty claim you must before the end of the applicable warranty period at your own cost:
 - (a) send pictures or other evidence of the defective Product,
 - (b) provide written details of the defect;
 - (c) return the Products you allege are defective if they have not yet been installed; and
 - (d) provide proof of the original purchase of the Product from an authorised WoodEvo distributor by giving us an original or copy of the sales invoice or some other evidence showing details of the transaction which must show the date of purchase of the Product.
- Send your claim to:
 - (a) The authorised retail store from where you purchased the Product; or
 - (b) NaturalTech Pty Ltd, 3 Bass Crt, Keysborough, VIC, 3173
 - (b) Tel: (03) 9052 4788, Email: info@woodevo.com.au
- If the warranty claim relates to Products that have already been installed, the purchaser must inform NaturalTech of the warranty claim and make an appointment for a representative of NaturalTech to visit the relevant site where the alleged defective product has been installed. The representative of NaturalTech will make a warranty claim report upon which NaturalTech will determine whether the installed Products are defective.

8.3. Warranty period

- We provide the following warranty on the Products. No replacement during the warranty period will renew or extend the warranty period past the period from original date of purchase.
 - (a) WoodEvo Castellated Cladding system:
 - Residential Product Warranty – Period 12 years from the date of original purchase,
 - Commercial Product Warranty - Period 10 years from the date of original purchase

8.4. What this warranty does not cover:

This warranty will not apply in relation to:

- (a) Products modified or altered in any way;
- (b) repairs to Products performed other than by our authorised representative;
- (c) defects or damage to Products resulting from misuse, accident, impact or neglect;
- (d) Products improperly installed or used in a manner contrary to the relevant instruction manual or local building codes or any applicable laws.
- (e) movement, distortion, collapse or settling of the ground or the supporting structure upon which the Products are installed;
- (f) any Act of God, including but not limited to, flooding, hurricane, lightning, earthquake, tornado, cyclone, hail, wind etc. environment condition, including mould, mildew, etc;

- (g) direct or indirect contact with the Products of high reflective glass sun reflection and extreme heat sources;
- (h) the application to the Products of paints, stains, surface treatments or other chemical substances including but not limited to cleaners or pesticides;
- (i) improper handling, storage, abuse or neglect of the Products by the purchaser or any other party;
- (j) impact from objects on the Products;
- (k) ordinary wear and tear of the Products;
- (l) fading, flaking or other deterioration of any paints, stains or other coatings placed on the WoodEvo Products;
- (m) variations or changes(Minor) in colour or embossing patterns of the Products.

8.5. Who is covered by this warranty?

This warranty only covers the Original Purchaser of the Product.

9. Disclaimer

WoodEvo assumes no responsibility for any risks and/or liability associated with the use of WoodEvo products during construction.

When installing cladding, always comply with the National Construction Code, Building Code of Australia, as well as all applicable Australian Standard and local building codes.

All instructions in this document are provided for illustration purposes only and are not intended to replace the expertise of a licensed professional.

Product installation must be carried out by an experienced tradesman under the direct supervision of a registered Builder, all must be familiar with the installation method, and have access to all relevant technical information.

10. Contact Us

If you require any further assistance with assembling your new WoodEvo Cladding, please contact us.

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Dandenong VIC, 3175
1300 966 338

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www.woodevo.com.au